
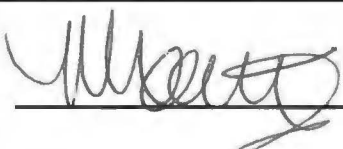




ADMINISTRATIVE/FISCAL/CLINICAL/PHF POLICY AND PROCEDURES

COUNTY OF SANTA BARBARA
ALCOHOL, DRUG AND MENTAL HEALTH SERVICES

Section - QUALITY ASSURANCE	Effective: 2/3/2003
Policy - #4 MENTAL HEALTH PLAN OUTREACH	Revised: 9/14/2004
Director's Approval <u></u>	Date <u>1/4/2011</u>
Deputy Director's Approval: <u></u>	Date <u>1/4/2011</u>
Form Ref. -	Reviewed: 10/18/2010

POLICY:

The Santa Barbara County Mental Health Plan will distribute beneficiary brochures and information to the community about accessing services. In addition, community agencies that serve individuals in all threshold languages, visual and hearing impaired, homeless populations, and any other agencies that serve hard to reach beneficiaries will be targeted for outreach.

PROCEDURE:

1. Beneficiary brochures that include access to care information will be distributed to community agencies annually by a quality assurance staff member.
2. The MHP will notify community and partner agencies of trainings open to the public that inform the community members MHP and ADMHS services available through Santa Barbara County ADMHS and the MHP.

Assistance: Quality Assurance Manager

Reference: Quality Assurance Representative

Replaces: N/A