

Department of Social Services

VERBAL PRESENTATION

SIGNIFICANT ACCOMPLISHMENTS

- Developed and opened a Benefit Service Center to provide enhanced and more efficient services to current Medi-Cal and Food Stamp clients. This provides a more customer-friendly approach because clients call in to a central location for information and task management services. Staff are cross-trained, allowing them to more effectively and efficiently serve clients.
- Contained Foster Care growth through innovative diversion programs that work to keep families together to avoid the need for foster care placements. The Department anticipates that we will have provided in-home services to approximately 300 children in 150 families, diverting them from out-of-home and foster care placement.
- Expanded the Transitional Housing Placement Program capacity for foster youth in North County. This provided a program for North County youth exiting Foster Care to assist them in making a productive transition to self-sufficiency.

SERVICE LEVEL REDUCTIONS

- None

LAYOFFS

- None

BUDGET EXPANSIONS

- None