

Social Services

The vision of the Department of Social Services is to facilitate individuals and families to become emotionally, socially, and fiscally self-sufficient and to contribute to a healthy community. Social Services accomplishes this vision by assisting clients to identify and meet their needs through the administering of federal, state and county programs. Social Services strives to establish partnerships with individuals and community groups to ensure collaborative solutions.

The department is continuing the process of identifying unmet capital needs and implementing technological advances to increase efficiency and deliver excellent customer service. Changes in federal and state mandates require vigilant attention to our business processes along with capital and technological advances. With the completion of the CalWIN computer system implementation, a new strategic project was to develop a Benefit Call Center to streamline our benefits operations. This new business process is expected to be expanded to other areas of the Department.

The department, through the Child Welfare Division, is required to provide emergency shelter for children removed from their families, monitor the number of children in shelter care, the number of bed-days utilized and the geographical location of shelter and foster care need. The department continues to build its resources to house foster children as they enter the dependency system or need housing between placements.

All departmental capital projects are guided by the needs of the community, state and federal requirements. Director Kathy Gallagher, Administrative Deputy Director, Michele Fitzpatrick, Operations Manager Molly Marino along with the other deputy directors, participate in reviewing the capital needs of the department on an ongoing basis.

The department website can be viewed at www.countyofsb.org/social_services/

Card Access System Upgrade - New

Function: Health & Public Assistance

Department: Social Services

StartDate: 6/1/2009

EndDate: 1/1/2010

This project is managed by General Services.

Description

This project provides an upgrade to an existing outdated card access system used to secure Social Services Buildings. State and Federal mandates require that the information contained in most of our caseloads be kept in secure facilities. Because of recent efforts by the state to improve conditions around confidentiality, we will potentially receive funding to implement this upgrade.

Social Services has a card access security system in place in seven buildings county-wide that was installed in 2001. The current system has become outdated and is difficult to support. Upgrading to the system in use by other county departments and managed by General Services provides support and flexibility that we currently do not have.

This project was initiated in FY 07-08 but cancelled due to lack of funding.



Estimated Project Costs

Construction Costs		Annual O & M Costs	
Preliminary	0	Utilities	0
Design	0	Maintenance	0
Acquisition	300	Personnel	0
Construction	0	Other	0
Other	0		
Total Cost	300	Total Cost	0

Status

A Project Plan and initial estimates on purchase, installation and programming the new equipment have taken place, but the project was halted due to a lack of funding.

Net Impact on Operating Budget

After the initial installation, there will be no operating costs for the department. General Services currently operates and maintains the system. Once the switch to the new system is made, the department will experience a decrease in costs as payments to our current vendor will cease.

Source of Funds	Fund	Prior Year(s) Expense	Est Act 2008-09	Proposed 2009-10			Projected Requirements					Five Year Total	Future Years	Project Total
				Carry Forward	New Funding	Year 1 Total	Year 2 2010-11	Year 3 2011-12	Year 4 2012-13	Year 5 2013-14				
State	0055		300											300
Totals			300											300

Operating & Maintenance Costs for Fund 055		Year 1 Impact:								
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