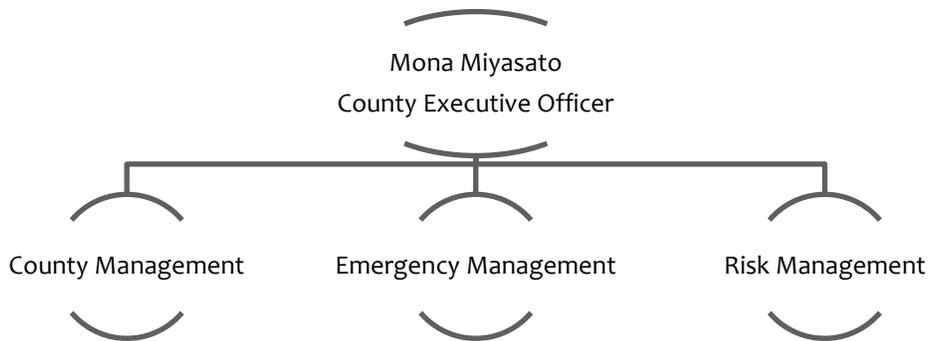


County Executive Office



BUDGET & FULL-TIME EQUIVALENTS SUMMARY & BUDGET PROGRAMS CHART

Operating	\$ 37,575,917
Capital	\$ 155,000
FTEs	36.0



County Executive Office

Department

MISSION STATEMENT

Through collaboration, effective management, and organizational leadership, ensure delivery of high quality and responsive County services in accordance with the Board of Supervisors' strategic goals, operational priorities, and budgeted leadership.

DEPARTMENT DESCRIPTION

The County Executive Office (CEO) is responsible for implementing the policy directives of the Board of Supervisors as well as achieving the County's overall mission, goals, and objectives. The County Executive Office works with all departments to create a County government that is accountable, customer-focused and efficient, while following the policy direction of the Board. The County Executive Office manages the day-to-day operations and functions of county government and prepares the organization to address the issues which will emerge in the future.

The County Executive Office is comprised of three budget programs:

1. **County Management** – This budget program is made up of Executive Management, Budget & Research, Clerk of the Board, Legislative Advocacy, Communications Office, and the Equal Employment Opportunities (EEO) Office. This program provides leadership, strategic planning, and oversight to the County and implements the Board of Supervisors' policy directives.
2. **Emergency Management** – This budget program provides facilities, equipment, leadership, coordination, and training in preparing for and administering disaster response throughout the County.
3. **Risk Management** – This budget program consists of the different risk management programs which mitigate the County's risk of financial losses in the areas of medical malpractice, workers' compensation, and general liability.

HIGHLIGHTS OF 2016-18 OBJECTIVES

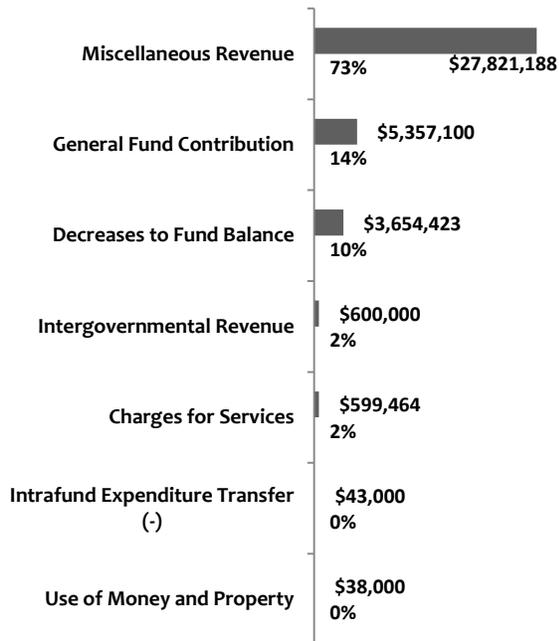
- Complete an internal-facing, organizational Strategic Plan to guide priorities and goals for a high-performing organization
- Establish capital funding criteria and establish recommended priority projects
- Coordinate a review and recommendations for improvements to the County's dispatch services for emergency response
- Fully operationalize internal and external Aware and Prepare Alert communications program
- Conduct an internal program review and complete a Strategic Plan for the Santa Barbara County Office of Emergency Management
- Complete the 5 year upgrade to the multi-jurisdiction Hazard Mitigation Plan
- Develop a customized Workers' Compensation Dashboard, for each department, to enhance trend analysis, and injury prevention
- Increase Safety/Security awareness by delivering *Situation-Awareness* training to all Departments
- Establish a robust internal and external communications program and implement the recommendations of the Strategic Communications Plan; provide appropriate public information on potential Transient Occupancy Tax (TOT) measure

County Executive Office

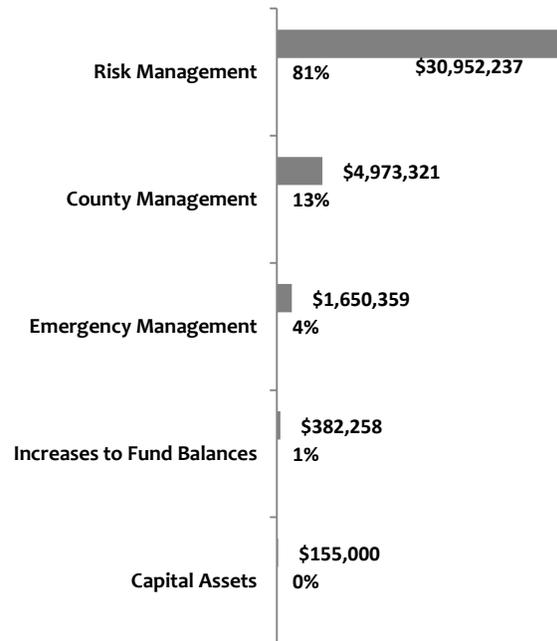
Department

RECOMMENDED SOURCES & USES OF FUNDS

Source of Funds - \$38,113,175

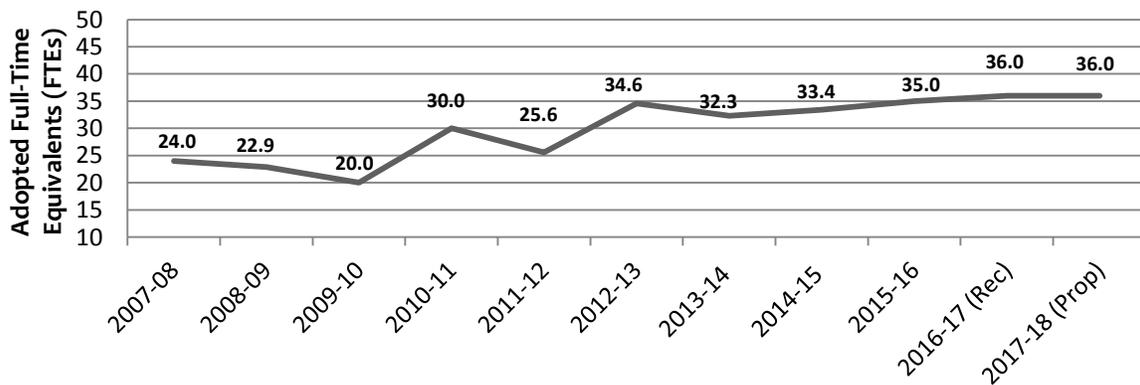


Use of Funds - \$38,113,175



STAFFING TREND*

The staffing trend values will differ from prior year budget books in order to show amounts without the impact of any vacancy factors.



*This trend chart has been adjusted to reflect that Human Resources is now its own department.

County Executive Office

Department

BUDGET OVERVIEW

Staffing Detail By Budget Program	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
County Management	20.47	22.00	1.00	23.00	23.00
Emergency Management	7.94	7.00	-	7.00	7.00
Risk Management	6.10	6.00	-	6.00	6.00
Total	34.51	35.00	1.00	36.00	36.00
<hr/>					
Budget By Budget Program					
County Management	\$ 4,153,513	\$ 4,698,092	\$ 275,229	\$ 4,973,321	\$ 5,262,764
Emergency Management	1,768,256	1,430,717	219,642	1,650,359	1,686,418
Risk Management	22,632,003	28,861,727	2,090,510	30,952,237	32,135,573
Total	\$ 28,553,772	\$ 34,990,536	\$ 2,585,381	\$ 37,575,917	\$ 39,084,755
<hr/>					
Budget By Categories of Expenditures					
Salaries and Employee Benefits	\$ 5,103,220	\$ 5,950,138	\$ 388,580	\$ 6,338,718	\$ 6,731,393
Services and Supplies	21,791,580	27,629,792	2,413,184	30,042,976	31,133,526
Other Charges	1,658,972	1,410,606	(216,383)	1,194,223	1,219,836
Total Operating Expenditures	28,553,772	34,990,536	2,585,381	37,575,917	39,084,755
Capital Assets	58,195	221,862	(66,862)	155,000	155,000
Increases to Fund Balances	21,104	105,342	276,916	382,258	82,211
Fund Balance Impact (+)	2,717,733	-	-	-	-
Total	\$ 31,350,804	\$ 35,317,740	\$ 2,795,435	\$ 38,113,175	\$ 39,321,966
<hr/>					
Budget By Categories of Revenues					
Use of Money and Property	\$ 103,415	\$ 65,000	\$ (27,000)	\$ 38,000	\$ 43,000
Intergovernmental Revenue	883,594	482,826	117,174	600,000	525,000
Charges for Services	616,172	637,780	(38,316)	599,464	610,482
Miscellaneous Revenue	23,582,884	24,141,458	3,679,730	27,821,188	30,072,485
Total Operating Revenues	25,186,064	25,327,064	3,731,588	29,058,652	31,250,967
Other Financing Sources	26,039	-	-	-	-
Intrafund Expenditure Transfers (-)	38,000	42,000	1,000	43,000	43,000
Decreases to Fund Balances	1,622,373	4,960,148	(1,305,725)	3,654,423	2,115,332
General Fund Contribution	4,478,328	4,988,528	368,572	5,357,100	5,525,600
Fund Balance Impact (-)	-	-	-	-	387,067
Total	\$ 31,350,804	\$ 35,317,740	\$ 2,795,435	\$ 38,113,175	\$ 39,321,966

County Executive Office

Department

CHANGES & OPERATIONAL IMPACT: 2015-16 ADOPTED TO 2016-17 RECOMMENDED

Staffing

- Increase of 1.0 FTE:
 - + 1.0 FTE increase to County Management due to the funding for a previously unfunded Assistant County Executive Officer. The new position will provide much needed support for complex projects and Board initiatives.

Expenditures

- Net operating expenditure increase of \$2,585,000:
 - +\$389,000 increase to Salaries and Employee Benefits due primarily the addition of the Assistant CEO (+\$275,000), the balance of the increase is due to merit, retirement contributions, health insurance contributions, and retiree medical OPEB.
 - +\$2,413,000 increase to Services and Supplies due primarily to increases to Risk Management insurance costs (+\$2,743,000), increase to disability medical costs (+\$600,000), increase to legal fees (+\$230,000), increase to safety member expenses (+\$182,500), increase to illness & injury prevention (+\$102,000), decrease to cost allocation (-\$766,000), decrease to indemnity expenses (-\$550,000), and a decrease to County Counsel for assistance with legal matters for Risk Management (-\$231,600).
 - -\$216,000 decrease to Other Charges due primarily to the decrease to the cost and number of insurance and malpractice claims within the Countywide Risk Management programs (-\$330,000), the overall decrease in utilities of (-\$7,000), the decrease in motor pool charges (-\$5,000) and the increase in general liability insurance (+\$129,000).
- Net non-operating expenditure increase of \$210,000:
 - +\$277,000 increase to Increase to Retained Earnings account for Risk Management.
 - -\$67,000 reduction to the purchase of capital assets due to the revenue from the Homeland Security Grant equally distributed between Capital Assets and Services and Supplies.

These changes result in Recommended operating expenditures of \$37,576,000, non-operating expenditures of \$537,000, and total expenditures of \$38,113,000. Non-operating expenditures primarily include capital assets and increases to fund balances.

County Executive Office

Department

CHANGES & OPERATIONAL IMPACT: 2015-16 ADOPTED TO 2016-17 RECOMMENDED (CONT'D)

Revenues

- Net operating revenue increase of \$3,732,000:
 - +\$3,680,000 increase to Miscellaneous Revenue primarily due to reimbursements from County departments for Risk Management insurance costs (+\$3,838,000) and a decrease in malpractice contributions from Public Health and Behavioral Wellness (-\$250,000).
 - +\$117,000 increase in Intergovernmental Revenue due to grant awards for the Homeland Security Grant, the Emergency Management Grant, and the Hazard Mitigation Grant.
 - -\$38,000 decrease to Charges for Services, due primarily to a reduction in planning studies services in OEM for their Oil and Gas programs.
 - -\$27,000 decrease to Use of Money and Property as a result of a decrease in the interest earned for Risk Management funds.

- Net non-operating revenue decrease of \$936,000:
 - -\$1,306,000 decrease to Decrease to Fund Balance due to the insurance premium charges from Risk Management to the department covering the costs of providing the insurance without having to use Fund Balance.
 - +\$369,000 increase to the General Fund Contribution primarily to fund the Assistant CEO position and department wide increases in merit, health insurance contributions, retirement contributions, and retiree medical OPEB.
 - +\$1,000 increase to Intrafund Expenditure Transfers to recover the cost of providing the Board of Supervisors Information Technology support.

These changes result in Recommended Operating Revenues of \$29,059,000, Non-Operating Revenues of \$9,055,000, and Total Revenues of \$38,113,000. Non-operating revenues primarily include General Fund Contribution, transfers and changes to fund balances.

County Executive Office

Department

CHANGES & OPERATIONAL IMPACT: 2016-17 RECOMMENDED TO 2017-18 PROPOSED

The FY 2017-18 proposed expenditures reflect a \$1,209,000 increase over the FY 2016-17 Recommended budget that is primarily the result of:

- +\$1,091,000 increase to Services & Supplies driven primarily by an increase in insurance expense of (+\$1,857,000), a decrease in indemnity expense of (-\$484,000), and a decrease in disability medical expenses (-\$471,000).
- +\$393,000 increase Salaries & Benefits for increases to retirement, health insurance and employee salaries.
- -\$300,000 decrease to Increase to Retained Earnings and Committed Fund Balance as lower Risk Management savings are projected.

RELATED LINKS

For more information on the County Executive Office, please refer to the website at <http://www.countyofsb.org/ceo/>.

County Executive Office

Department

PERFORMANCE MEASURES

Description	FY 2013-14 Actual	FY 2014-15 Actual	FY 2015-16 Estimated Actual	FY 2016-17 Recommend	FY 2017-18 Proposed
County Management					
Percentage of County's General Fund Operating Revenues that exceed Operating Expenditures*	107% 355.3/331.1	107% 370.1/346.8	104% 379.1/364.9	103% 385.8/374.5	103% 395.7/384.1
Percentage of EEO complaints concluded in ninety days or less	90% 19/21	80% 16/20	82% 14/17	85% 17/20	90% 17/19
Percentage of Board of Supervisor Meeting Summaries posted on the County website within three working days	95% 35/37	95% 38/40	97% 37/38	100% 37/37	100% 37/37
Percentage of departmental Employee Performance Reviews (EPRs) completed by the due date	Not Used in Prior Years	84% 27/32	97% 34/35	100% 36/36	100% 36/36
Emergency Management					
Number of Emergency Operations Center exercises	4	4	4	4	4
Number of certified Emergency Operations Center personnel	30	30	50	80	80
Risk Management & Employee Insurance					
Percentage of compliance with safety audit recommendations within sixty days	96% 23/24	96% 23/24	92% 22/24	100% 24/24	100% 24/24
Percentage of Workers Compensation cases closed vs. opened within the year	103% 419/407	102% 394/385	94% 402/429	100% 406/406	100% 406/406

* This performance measure changed from prior years. The calculation now includes General Fund Contributions to Special Revenue Funds in the percentages.

County Executive Office



County Executive Office

Program

COUNTY MANAGEMENT

This budget program is composed of Executive Management, Budget & Research, Office of Emergency Management, Risk Management, Clerk of the Board, Legislative Advocacy, Communications Office, and the Equal Employment Opportunities (EEO) Office. This program provides strategic leadership and oversight of County functions and implements the Board of Supervisors' policy direction.

Staffing

Staffing Detail By Budget Program	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
COUNTY EXECUTIVE OFFICER	1.00	1.00	-	1.00	1.00
DEPUTY DIRECTOR	1.00	1.00	1.00	2.00	2.00
ASST DIRECTOR	2.00	2.00	-	2.00	2.00
DEPUTY COUNTY EXEC OFFICER	-	1.00	-	1.00	1.00
PROJECT MANAGER	0.23	-	-	-	-
PROGRAM MANAGER	-	1.00	-	1.00	1.00
FISCAL & POLICY ANALYST	3.42	4.00	-	4.00	4.00
EEO/AA OFFICER	0.99	1.00	-	1.00	1.00
BUSINESS MANAGER	1.00	1.00	-	1.00	1.00
EDP OFFICE AUTO SPEC	1.00	1.00	-	1.00	1.00
CHF DEP CLK OF BD OF SUPV	1.00	1.00	-	1.00	1.00
CSBTV MANAGER	0.88	1.00	-	1.00	1.00
ADMN OFFICE PRO	1.15	1.00	-	1.00	1.00
DEPT BUS SPEC	1.00	1.00	-	1.00	1.00
EXECUTIVE SECRETARY	2.00	2.00	-	2.00	2.00
ADMN OFFICE PRO SR	2.54	3.00	-	3.00	3.00
EXTRA HELP	1.25	-	-	-	-
Total	20.47	22.00	1.00	23.00	23.00

County Executive Office

Program

COUNTY MANAGEMENT (CONT'D)

Revenue & Expenditures

Budget By Categories of Expenditures	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
Salaries and Employee Benefits	\$ 3,327,848	\$ 3,852,711	\$ 356,717	\$ 4,209,428	\$ 4,500,827
Services and Supplies	451,952	620,967	(83,297)	537,670	528,170
Other Charges	373,713	224,414	1,809	226,223	233,767
Total Operating Expenditures	4,153,513	4,698,092	275,229	4,973,321	5,262,764
Capital Assets	31,455	30,000	-	30,000	30,000
Increases to Fund Balances	21,104	43,605	(43,605)	-	-
Total Expenditures	\$ 4,206,071	\$ 4,771,697	\$ 231,624	\$ 5,003,321	\$ 5,292,764
Budget By Categories of Revenues					
Charges for Services	349,640	324,099	21,458	345,557	348,065
Miscellaneous Revenue	1,912	1,700	-	1,700	1,700
Total Operating Revenues	351,551	325,799	21,458	347,257	349,765
Other Financing Sources	29,471	-	-	-	-
Intrafund Expenditure Transfers (-)	38,000	42,000	1,000	43,000	43,000
Decreases to Fund Balances	100,000	150,000	(150,000)	-	-
General Fund Contribution	3,869,617	4,253,898	359,166	4,613,064	4,758,030
Total Revenues	\$ 4,388,639	\$ 4,771,697	\$ 231,624	\$ 5,003,321	\$ 5,150,795

2015-16 Anticipated Accomplishments

- Achieved the Strategic Reserve target of \$29.9 million in FY 2015-16
- Established Communications Public Information Team and implemented Countywide communications training
- Based on Board direction, added a new Budget Policy for maintenance funding and increased funding by \$1.2 million
- Completed development of the 2016 Legislative Platform and implemented the 2015 Legislative Program
- Coordinated a study to evaluate and project the estimated jail population and the required inmate beds; assessed the staffing levels and cost estimates developed by the Sheriff for the existing and new jail facilities
- Organized an evaluation of the County's local criminal justice services (Public Safety Realignment) to provide strategic input/recommendations for future plan programs and spending
- Provided CEO oversight on the AB 900 portion of the Northern Branch Jail project
- Received GFOA award for distinguished County Budget documents for 18th consecutive year
- Provided ongoing guidance, analysis and support to Department of Behavioral Wellness (DBW) for the system change effort and establishment of new crisis stabilization and residential facilities
- Provided continued analytical support to the Sheriff (overtime/staffing issue) and DBW (inpatient/billing issues) departments to identify, communicate, and find solutions for budgetary issues
- Highlighted County's history through an exhibit of historical Board of Supervisors records from 1850 to present and digitization of these records for online public access
- Assisted with various annexations, Public Records Requests, and Public Safety Air Support projects

County Executive Office

Program

COUNTY MANAGEMENT (CONT'D)

- Evaluated retiree health obligations and developed a revised funding plan to eliminate the unfunded liability over time
- Continued support assessment and funding of maintenance needs and evaluated the potential use of debt for capital and capital replacement needs
- Provided regular communication to the Board of Supervisors and the public on key budgetary issues through the Fiscal Outlook Report, Quarterly Financial Reviews, Five-Year Forecast, Budget Workshops, and Budget Hearings
- Led recruitment efforts for the Public Defender, the Director of Emergency Management and the Communications Manager/PIO
- Replaced the existing outdated and unsupported Assessment Appeals system with new software which will allow greater public functionality
- Provided support to the Adhoc Subcommittee of the Board of Supervisors regarding discussions with the Santa Ynez Band of the Chumash Mission Indians on Fee to Trust and other related matters
- Provided guidance to the overall response and recovery efforts from the Refugio Oil Spill
- Led process to establish the inaugural board of the new federally mandated Workforce Development Board
- Initiated the Aware and Prepare Alert communication system for both internal and public mass notification
- Through CEO Office leadership, the multi-departmental County Oil Response (COR) Team worked with Unified Command to finalize the Refugio Oil monitoring and clean-up plan, and lead multi-jurisdictional after action reports to identify ways to work more effectively in the future

2016-18 Objectives

- Maintain appropriate reserve balances to enhance financial stability
- Continue to increase ongoing funding for maintenance needs
- Continue to anticipate, communicate, and mitigate risk
- Ensure successful implementation of the Behavioral Wellness system change effort
- Continue activities of the Drought Task Force
- Fully operationalize internal and external Aware and Prepare Alert communications program
- Implement the 2016 Legislative Program
- Establish a robust internal and external communications program and implement the recommendations of the Strategic Communications Plan; provide appropriate public information on potential Transient Occupancy Tax (TOT) measure
- Establish capital funding criteria and establish recommended priority projects
- Coordinate a review and recommendations for improvements to the County's dispatch services for emergency response
- Complete an internal-facing, organizational Strategic Plan to guide priorities and goals for a high-performing organization
- Continue to strive for excellent service to the public, departments, Board members, and community partners

County Executive Office

Program

EMERGENCY MANAGEMENT

This budget program provides facilities, equipment, leadership, coordination, and training in preparing for and administering disaster response throughout the County.

Staffing

Staffing Detail By Budget Program	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
ASST DIRECTOR	1.00	1.00	-	1.00	1.00
PROJECT MANAGER	0.46	1.00	-	1.00	1.00
PROGRAM MANAGER	4.08	4.00	-	4.00	4.00
DEPT BUS SPEC	-	1.00	-	1.00	1.00
EXTRA HELP	2.40	-	-	-	-
Total	7.94	7.00	-	7.00	7.00

Revenue & Expenditures

Budget By Categories of Expenditures	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
Salaries and Employee Benefits	\$ 918,522	\$ 1,094,263	\$ (19,979)	\$ 1,074,284	\$ 1,121,884
Services and Supplies	636,044	136,941	121,762	258,703	241,594
Other Charges	213,690	199,513	117,859	317,372	322,940
Total Operating Expenditures	1,768,256	1,430,717	219,642	1,650,359	1,686,418
Capital Assets	19,875	191,862	(66,862)	125,000	125,000
Total Expenditures	\$ 1,788,131	\$ 1,622,579	\$ 152,780	\$ 1,775,359	\$ 1,811,418
Budget By Categories of Revenues					
Intergovernmental Revenue	846,556	482,826	117,174	600,000	525,000
Charges for Services	215,032	248,000	(51,000)	197,000	197,000
Miscellaneous Revenue	1,662	76,750	20,000	96,750	76,750
Total Operating Revenues	1,063,250	807,576	86,174	893,750	798,750
Decreases to Fund Balances	116,170	80,373	57,200	137,573	-
General Fund Contribution	608,711	734,630	9,406	744,036	767,570
Total Revenues	\$ 1,788,131	\$ 1,622,579	\$ 152,780	\$ 1,775,359	\$ 1,566,320

County Executive Office

Program

EMERGENCY MANAGEMENT (CONT'D)

2015-16 Anticipated Accomplishments

- Worked in partnership with County departments to develop a three-team Emergency Operations Center (EOC) response roster totaling 108 persons and continues to conduct trainings to certify personnel
- Established an OEM office in Santa Maria and hired sufficient staff to ensure that OEM maintains a full-time presence in the North County, and to offer an additional venue for training, exercise, and Operational Area outreach
- Completed full scale EOC exercise (Coastal Trident 2016 with local, State, and Federal agencies) and activated in support of two real-world emergencies in the Refugio Oil Spill, and forward deployed OEM responders to the Gibraltar Fire, Solimar Fire, Isla Vista Halloween weekend, and Deltopia
- Fulfilled designated role as Local On-Scene Coordinator for all three phases of Refugio Oil spill response – active cleanup, as well as ongoing evaluation and monitoring
- Completed initial implementation of the Everbridge mass notification system as County's primary tool for emergency public information and warning
- Made improvements to address audit findings and recommendations regarding grant procedures and record keeping
- Provided a new and improved Awareandprepare.org web site, to serve as the primary preparedness site for the Santa Barbara County Operational Area
- Finalization of the first Santa Barbara County Threat and Hazard Identification and Risk Assessment (THIRA)

2016-18 Objectives

- Conduct an internal program review and complete a Strategic Plan for the Santa Barbara County Office of Emergency Management
- Complete the 5 year upgrade to the multi-jurisdiction Hazard Mitigation Plan
- Complete required steps to determine if and when Phase III monitoring is met and complete After Action Reports for the 2015 Refugio Oil Spill
- Utilizing funding from the Homeland Security Grant Program, continue the build-out of the Santa Cruz Island Public Safety Communications Project
- Maintain efficiencies and safeguards through sustained regulatory oversight of Oil & Gas activities throughout the Operational Area
- Sustain necessary training and exercise activities for the Red, White, and Blue EOC Response Teams.
- Provide excellent customer service when providing support to local jurisdictions and day-to-day activities at the Emergency Operations Center
- Complete required updates to departmental Continuity of Operations Plans (COOP)
- Participate in nuclear preparedness drills, exercises and outreach programs fulfilling our obligation as part of the requirements of the Diablo Canyon Nuclear Power Plant program
- Continue monitoring drought situation and active pursuit of emergency response, as needed

County Executive Office

Program

RISK MANAGEMENT & EMPLOYEE INSURANCE

This budget program consists of Risk Management programs (Medical Malpractice Insurance, Workers' Compensation Insurance, and General Liability Insurance) and Employee Insurance programs (County Unemployment Self-Funded Insurance and Dental Self-Funded Insurance).

Staffing

Staffing Detail By Budget Program	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
PROJECT MANAGER	1.00	1.00	-	1.00	1.00
RISK ANALYST	2.00	3.00	(1.00)	2.00	2.00
TEAM/PROJECT LDR-GEN	0.31	-	1.00	1.00	1.00
ADMINISTRATIVE LDR-GEN	0.69	-	-	-	-
SAFETY OFFICER	1.00	1.00	-	1.00	1.00
ACCOUNTANT	1.00	1.00	-	1.00	1.00
EXTRA HELP	0.10	-	-	-	-
Total	6.10	6.00	-	6.00	6.00

Revenue & Expenditures

Budget By Categories of Expenditures	2014-15 Actual	2015-16 Adopted	Change from FY15-16 Ado to FY16-17 Rec	2016-17 Recommended	2017-18 Proposed
Salaries and Employee Benefits	\$ 856,850	\$ 1,003,164	\$ 51,842	\$ 1,055,006	\$ 1,108,682
Services and Supplies	20,703,583	26,871,884	2,374,719	29,246,603	30,363,762
Other Charges	1,071,569	986,679	(336,051)	650,628	663,129
Total Operating Expenditures	22,632,003	28,861,727	2,090,510	30,952,237	32,135,573
Capital Assets	6,866	-	-	-	-
Increases to Fund Balances	-	61,737	320,521	382,258	82,211
Total Expenditures	\$ 22,638,868	\$ 28,923,464	\$ 2,411,031	\$ 31,334,495	\$ 32,217,784
Budget By Categories of Revenues					
Use of Money and Property	103,415	65,000	(27,000)	38,000	43,000
Intergovernmental Revenue	37,038	-	-	-	-
Charges for Services	51,500	65,681	(8,774)	56,907	65,417
Miscellaneous Revenue	23,579,310	24,063,008	3,659,730	27,722,738	29,994,035
Total Operating Revenues	23,771,262	24,193,689	3,623,956	27,817,645	30,102,452
Other Financing Sources	(3,432)	-	-	-	-
Decreases to Fund Balances	1,406,203	4,729,775	(1,212,925)	3,516,850	2,115,332
Total Revenues	\$ 25,174,033	\$ 28,923,464	\$ 2,411,031	\$ 31,334,495	\$ 32,217,784

County Executive Office

Program

RISK MANAGEMENT & EMPLOYEE INSURANCE (CONT'D)

2015-16 Anticipated Accomplishments

- Successfully returned 91% of disabled employees with work restrictions back to work within 30 days
- Developed *Disability Management Guidelines* to educate departments on the process of returning disabled employees back to work
- Established a new job development service to assist disabled employees in transitioning to reassignment within the County or other appropriate options
- Implemented new data base applications to provide more robust reports for the General Liability and Workers' Compensation Programs enhancing the ability to capture an extensive loss history for analysis
- Stabilized Workers' Compensation rates through various cost containment strategies
- Reach a 100% closing ratio for Workers' Compensation claims
- Created a Critical Incident Response training program available to all County Departments
- Provided a 3-Day Course for Safety Management Certification for all the Safety Representatives/Officers and their assistants. There were 25 attendees and 8 participants who obtained certification

2016-18 Objectives

- Develop a customized Workers' Compensation Dashboard, for each department, to enhance trend analysis, and injury prevention
- Sustain a 100% closing ratio for Workers' Compensation and General Liability Programs
- Maintain Workers' Compensation rate stabilization
- Increase Safety/Security awareness by delivering *Situation-Awareness* training to all Departments
- Implement Corrective Action plans to address safety concerns