

# Treasurer-Tax Collector- Public Administrator

**Harry E. Hagen, CPA, CPFA, CPFO, CFIP, CGIP, ACPFIM**  
Treasurer-Tax Collector-Public Administrator

---

Administration & Support

Treasury

Tax & Collections

Public Support



FY 2019-20 BUDGET WORKSHOP



# Key Challenges / Emerging Issues

- Cannabis taxation, licensing, and banking
- Incompetent to stand trial (IST) investigations have increased from 6 to 51 in 4 years
- Maintaining a high level of property tax collections
- Transient occupancy tax (TOT) collections
- Representative Payee services
- Budgetary structural imbalance

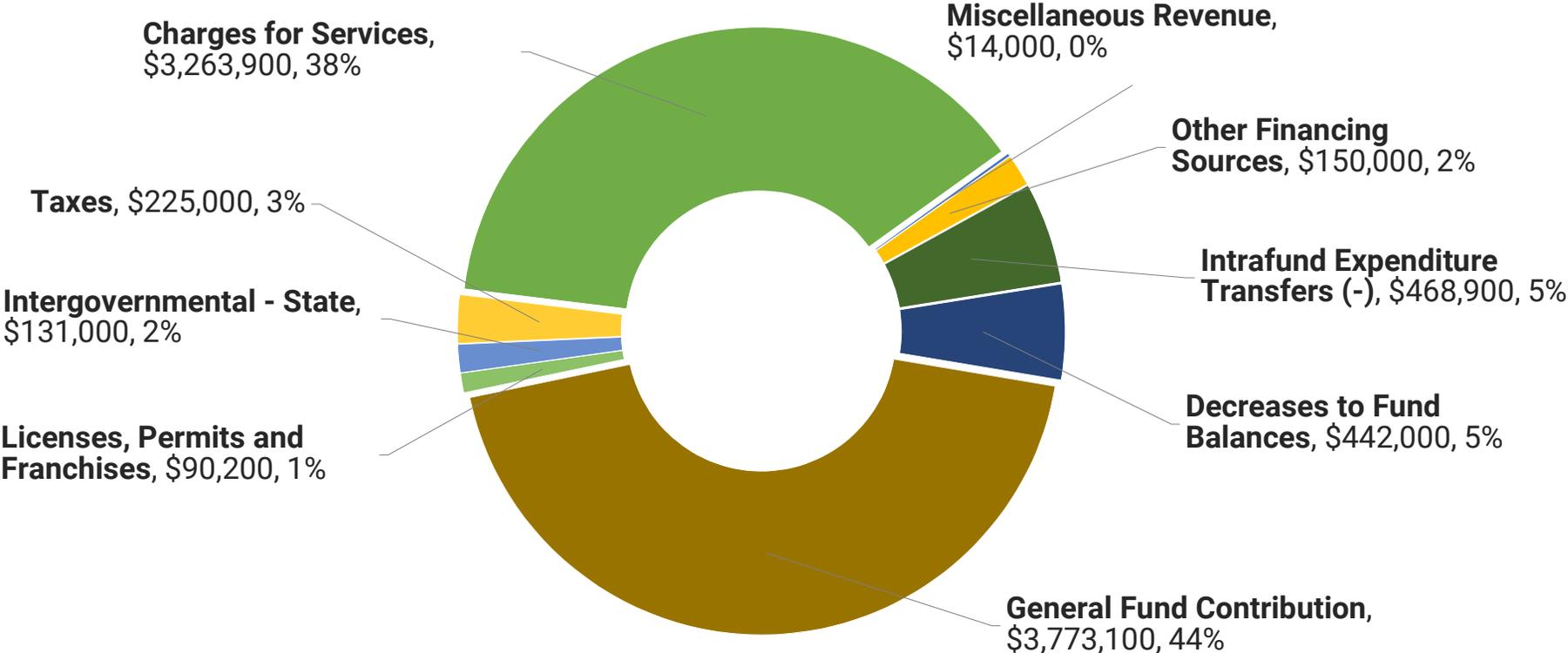


# Summary

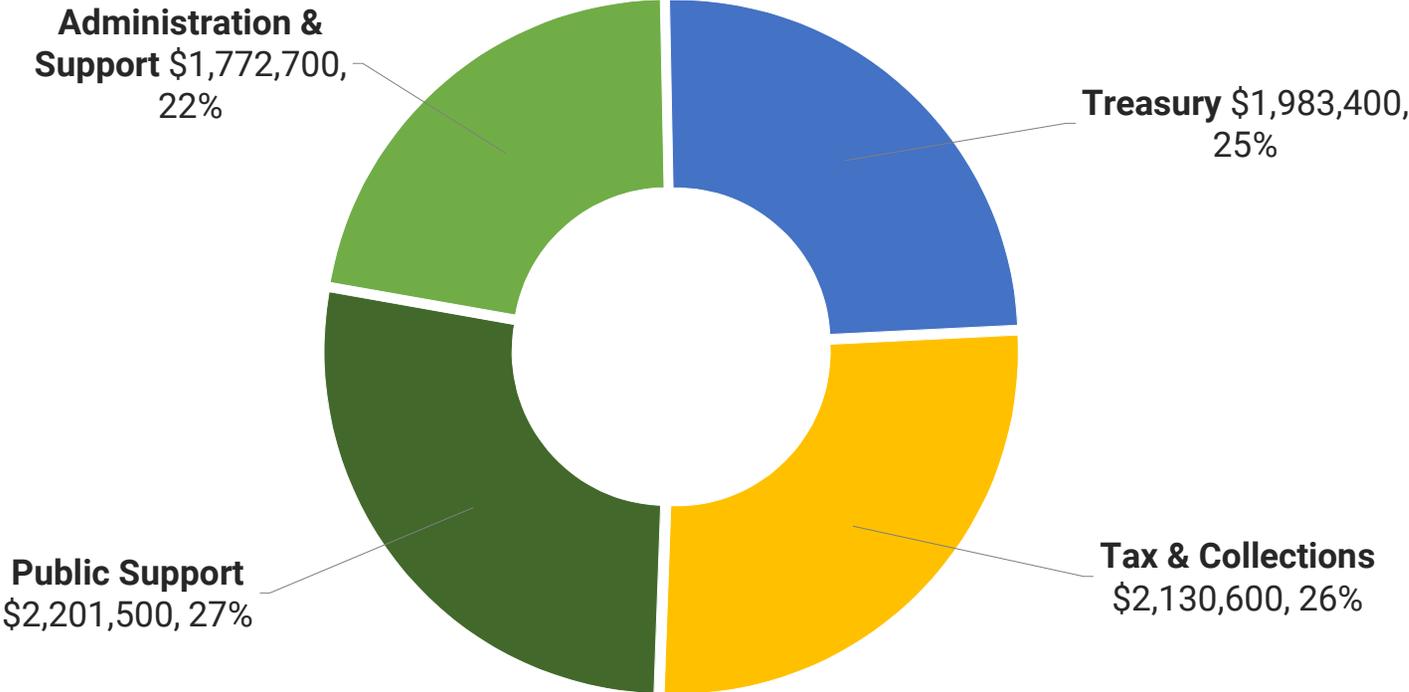
Operating	\$ 8,088,200
Capital	\$ 0
General Fund	\$ 3,773,100
FTEs	44.5
Use of One-Time for Ongoing Operations	\$ 277,000, 3.4%
Service Level Reductions	\$ 0
Restoration Requests	\$ 0
Expansion Requests	\$ 0



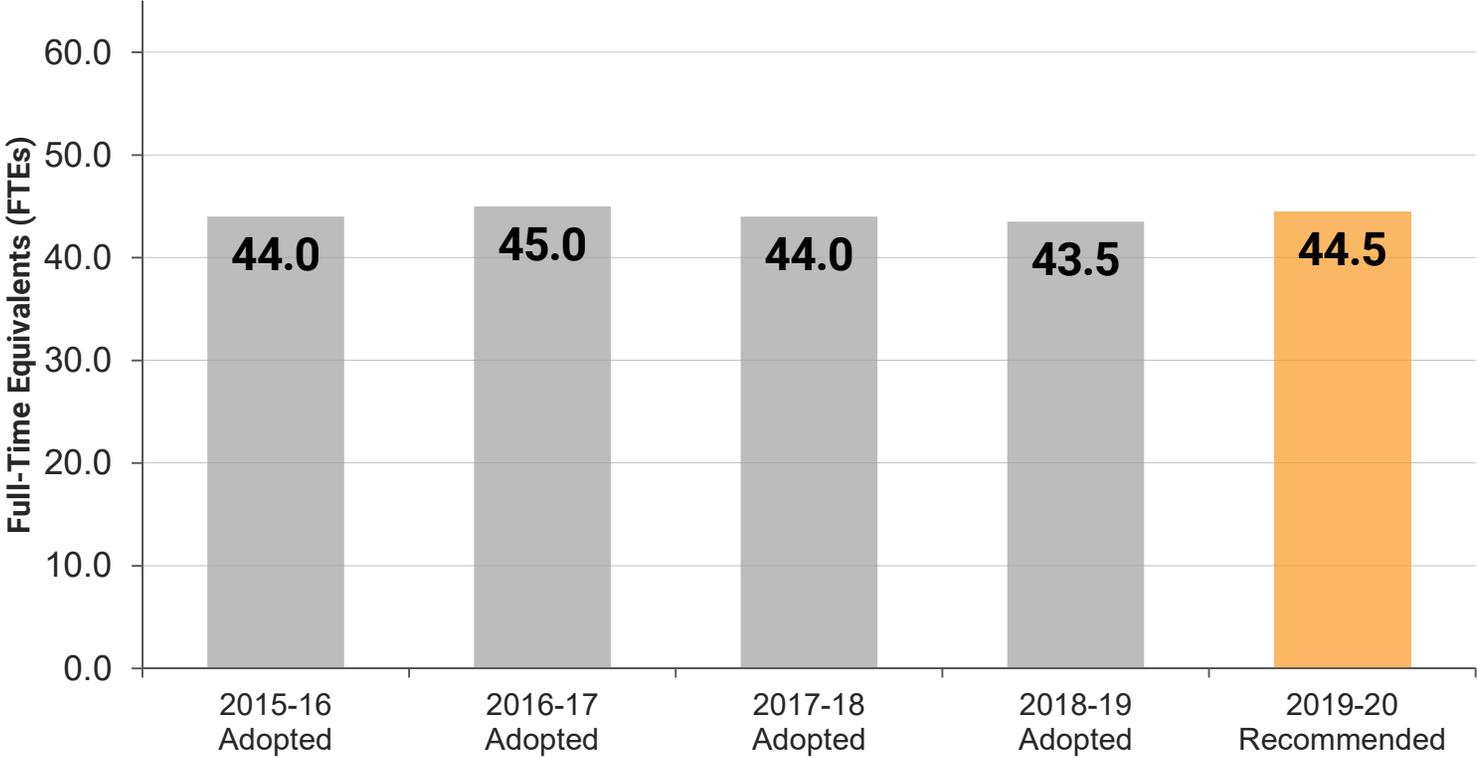
# FY 2019-20 Source of Funds



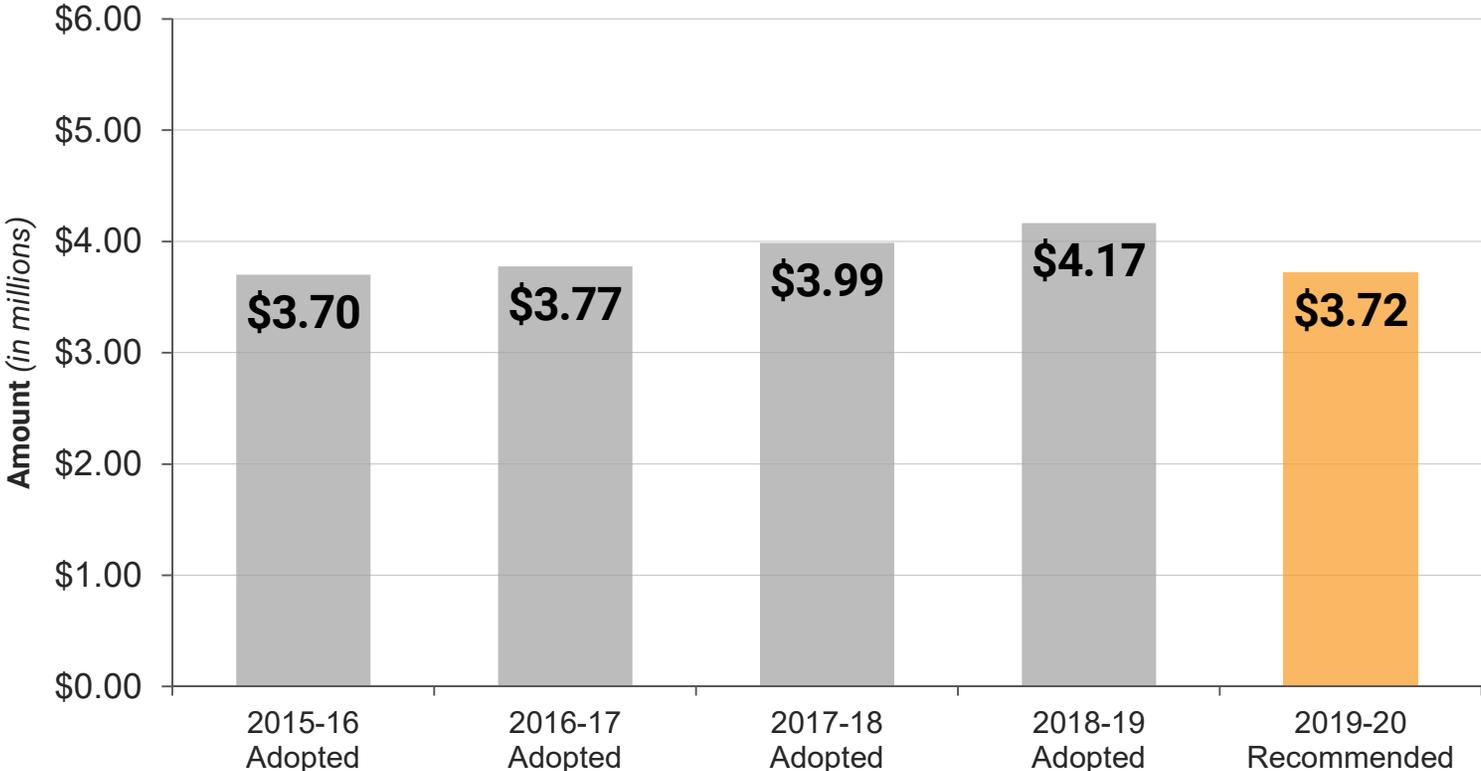
# FY 2019-20 Use of Operating Funds



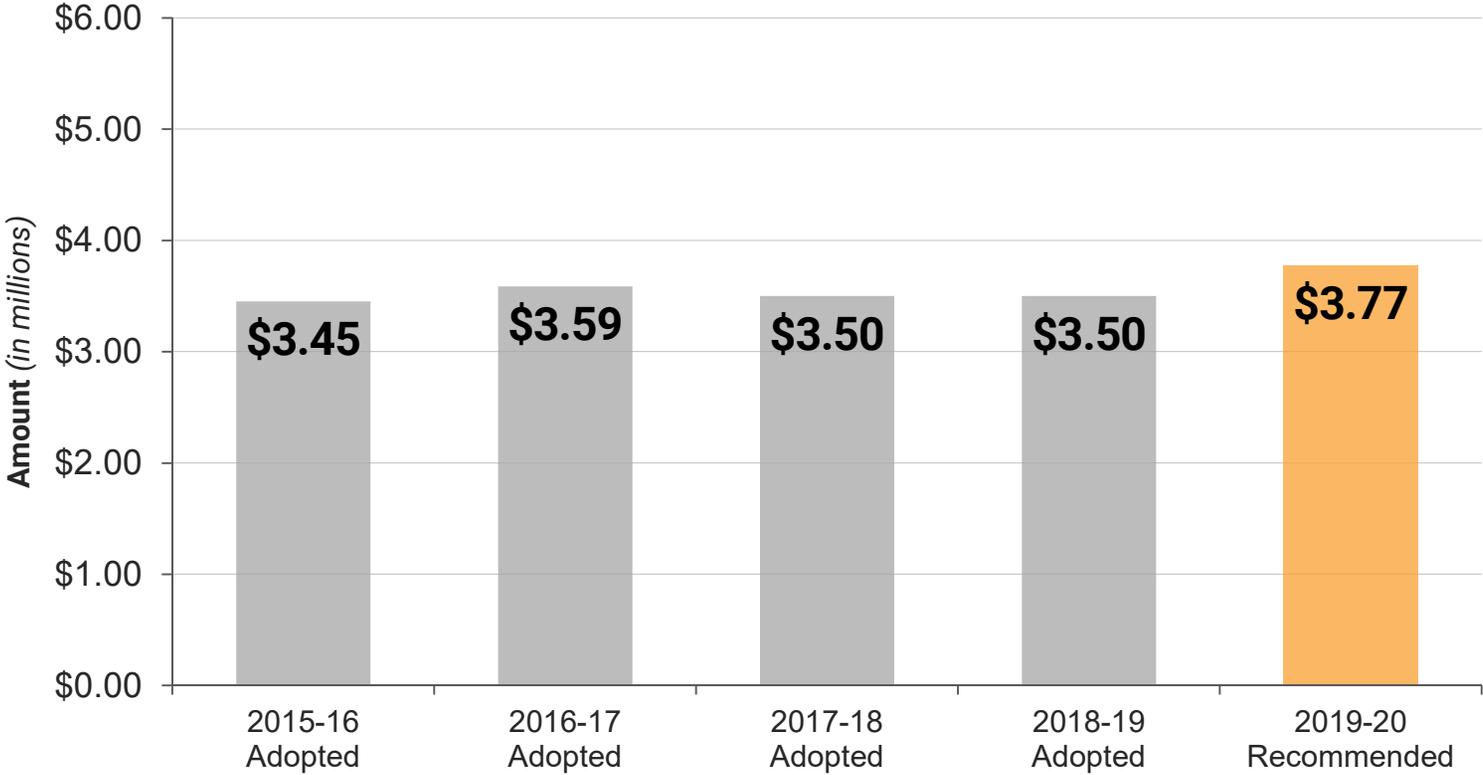
# Staffing Summary



# Operating Revenue | 5-Year Summary



# GFC | 5-Year Summary



# FY 2018-19 Anticipated Accomplishments

- Implemented a cashiering system and custody process to segregate the collection of cannabis taxes and related revenues.
- Completed 51 court ordered IST investigations, served 136 LPS conservatees, 45 probate clients, and 254 representative payees.
- Completed \$150 million public financing to fund significant improvements at the Tajiguas landfill.



# FY 2019-20 Objectives

- Implement a new cashiering/remittance processing system for the County Treasury.



# RENEW '22

Our mission is to bill and collect all property taxes, and process all payments; to provide banking services; to invest revenue received by the County, schools, and special districts; and to administer the County's debt program, deferred compensation plan, decedents' estates, public conservatorships, and veterans' services.



- IST Process
- *Client Video Conferencing*

- Mobile Workforce
- Upgrade Cashiering System
- *Promote on-line property tax payments*



## RENEW '22 | Additional Information

- Switched 58% of the department's workforce from using desktop computers to using laptops resulting in improved service continuity especially during recent rain storms.
- Use targeted notifications to promote the use of the website for property tax payments to reduce the number of payments received via the mail.
- Meet monthly with Behavioral Wellness, Public Defender and County Counsel to more effectively process current and pending IST court referrals.
- Fully implement client video conferencing with the facilities that have that technology, which will reduce time and travel costs.



# Performance Measures

Description	2016-17 Actual	2017-18 Actual	2018-19 Est. Actual	2019-20 Recommended
Percent & amount of annual secured taxes collected	<b>99.2%</b> \$810MM / \$817MM	<b>98.8%</b> \$857MM / \$867MM	<b>99.0%</b> \$904MM / \$913MM	<b>99.1%</b> \$942MM / \$951MM
Percent & amount of annual unsecured taxes collected	<b>97.3%</b> \$36MM / \$37MM	<b>96.3%</b> \$36MM / \$37MM	<b>97.0%</b> \$36MM / \$37MM	<b>97.1%</b> \$37MM / \$38MM
Amount of TOT collected --- non-vacation rental	\$8.2MM	\$6.4MM	\$8.8MM	\$12.0MM
Amount of TOT collected – vacation rental	\$1.9MM	\$2.0MM	\$1.9MM	\$1.6MM
Number of veterans benefit claims filed	1,916	1,911	1,886	1,850
Number of Incompetent to Stand Trial investigations	42	41	51	50



# FY 2019-20 Service Level Reductions

**NONE**



# Summary

- Cannabis related projects
- Court mandated IST investigations
- High collection rate for secured and unsecured property taxes
- TOT
- Representative Payee services
- Budgetary structural imbalance

