

Child Support Services

Joni Maiden

Child Support Services Director

Case Management & Collections



FY 2019-20 BUDGET HEARING



Summary

Operating Budget	\$9,601,400
Capital Assets	\$0
General Fund Contribution	\$0
Full-Time Equivalents	69.00
Use of One-Time for Ongoing Operations	\$65,800; 0.7%
Remaining Expansion Requests	\$0
Post-Workshop Recommended Budget Additions	\$0



Highlighted Objectives

- Complete 5-Year Strategic Plan, encompassing performance measures, process improvement, communication, customer service, and staff recognition
- Integrate changes resulting from the federal Flexibility, Efficiency and Modernization Rule into child support practices, with the goal of a more humanistic approach to case management
- Implement new application to replace four antiquated applications currently being used to submit fiscal and staffing data to State DCSS



Updates

NONE



Expansions | CEO Recommended

NONE



Expansions | Deferred to Hearing

NONE

