



**SOCIAL SERVICES**

HEALTH

SECURITY

SAFETY

# COVID-19 RESOURCES

FOR SANTA BARBARA COUNTY

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## OVERVIEW

In light of the new Stay Healthy at Home Order by the Governor (full text at <https://bit.ly/2XwiOfM>), please keep in mind that grocery stores, pharmacies, gas stations, banks and laundromats will still be open. People can still conduct essential duties like shopping for food, medicine, caring for family members, etc. People can also still go outside to get fresh air or walk their dog *but not gather in public areas*.

## RELIABLE SOURCES OF COVID-19 INFORMATION

- **Official State of CA COVID-19 Information Hub:** [covid19.ca.gov](https://covid19.ca.gov)  
Includes what you should and shouldn't do, news, and information on various topics including education, health, employment, taxes, and more.
- **Official Santa Barbara County Health Dept. COVID-19 Information Portal:** [publichealthsb.org](https://publichealthsb.org)  
Includes local breaking news, daily status reports, press releases, and provider alerts.
- **Official 2-1-1 Santa Barbara COVID-19 Info:** [211santabarbaracounty.org/covid-19](https://211santabarbaracounty.org/covid-19)  
For information and answers to common questions. Dial 211 24/7, or dial (833) 688-5551 Monday to Friday, 8:00 a.m.-5:00 p.m. Or, text your ZIP code to 898-211.
- **Official Centers for Disease Control (CDC) COVID-19 Portal:** [cdc.gov/coronavirus](https://cdc.gov/coronavirus)  
What you need to know: how to protect yourself, symptoms, what to do if you think you're sick, preparing your family, etc.

## DEPARTMENT OF SOCIAL SERVICES (DSS)

DSS offers services to benefit the health, safety, and security of the community. We remain open during this crisis, but are modifying our business practices according to public health orders and best practices. Please [click here](#) for more information.

### DSS SERVICES BY TYPE

For information and application links, see below or visit our website, [countyofsb.org/dss](http://countyofsb.org/dss) (or [sbcddss.org](http://sbcddss.org).)

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#### FOOD AID

- **CalFresh:** apply at [getcalfresh.org](http://getcalfresh.org)  
CalFresh provides limited-income households with a monthly benefit to help buy food. Monthly benefits are credited to an EBT card, which you use like a debit card at the supermarket checkout.
- You can also get help applying for CalFresh from many of our community partners (see the section on [CalFresh Application Assistance](#)).

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#### MEDICAL COVERAGE

- **Medi-Cal:** apply at [mybenefitscalwin.org](http://mybenefitscalwin.org)  
Medi-Cal is a public health coverage program for those with limited incomes, or another qualifying factor. There is no special enrollment period: you can apply for Medi-Cal year-round.
- **Covered California:** apply at [coveredca.com](http://coveredca.com)  
Covered California is the state's online health insurance marketplace, where you can comparison-shop for private health insurance with subsidies (based on income) that may reduce your cost (premiums and/or co-pays). We do not run this program, but we can help you apply.

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#### CASH AID

- **CalWORKs:** apply at [mybenefitscalwin.org](http://mybenefitscalwin.org)  
CalWORKs provides parents of minor children with temporary cash aid. Associated “Welfare to Work” services can help you find work, child care, and work training or short-term education, and services to overcome barriers such as domestic violence or substance abuse.
- **General Relief:** apply in person at our Santa Barbara, Santa Maria, or Lompoc district office  
General Relief offers temporary cash aid for adults without children, and offers job services or SSI advocacy. Most participants must repay the funds via work projects or future SSI benefits.

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## JOB SERVICES

- **Workforce Resource Centers:** visit [americasjobcenter.ca.gov](http://americasjobcenter.ca.gov)

Also known as America's Job Centers of California (AJCC), these centers provide job search, job readiness, and career guidance services. Due to COVID-19, as of March 17 they are closed to the public except by appointment, but services are available online or by phone. For more information or appointments, call the center in Santa Maria at (805) 614-1550 or Santa Barbara at (805) 568-1393.

- **Job Training:** visit [sbcwdb.org](http://sbcwdb.org)

Job training for dislocated or laid-off workers may be available through the Workforce Innovation & Opportunity Act (WIOA). Call your local Workforce Resource Center (above) for more information. (For other resources, see the CalJOBS website at [caljobs.ca.gov](http://caljobs.ca.gov).)

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## CHILD SAFETY & WELL-BEING

- **Child Welfare Services:** visit [countyofsb.org/dss](http://countyofsb.org/dss)

Responds to reports of child abuse or neglect, and helps strengthen families. Call (800) 367-0166 to report child abuse (or if after hours or in an emergency, you can dial 911).

- **Resource Families:** visit [ourcountyourkids.org](http://ourcountyourkids.org)

Resource Families give care and shelter to children who cannot safely return home. Visit the "Our County Our Kids" website to learn about becoming a resource family.

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## ADULT SAFETY & WELL-BEING

- **Adult Protective Services:** visit [countyofsb.org/dss](http://countyofsb.org/dss)

Responds to reports of elder or dependent adult abuse or neglect, and suggests services. Call (844) 751-6729 to report elder abuse (or if after hours or in an emergency, you can dial 911).

- **In-Home Supportive Services:** visit [countyofsb.org/dss](http://countyofsb.org/dss)

Helps elderly or dependent adults to continue to live with dignity at home.

## COMMUNITY BASED ORGANIZATIONS (CBO)

In addition to DSS, there are numerous other agencies and Community-Based Organizations (CBOs) that can provide services and referrals.

### CBO SERVICES BY TYPE

#### CALFRESH APPLICATION ASSISTANCE

The Santa Barbara County Department of Social Services administers the CalFresh program. There are many agencies that can help you prepare your CalFresh application if you like. These include:

##### SANTA MARIA & GUADALUPE:

- Foodbank of Santa Barbara County, (805) 699-1198, M-F, 8am-4pm
- Good Samaritan Shelter & Detox, 805-347-3338 ext. 111, T/Thur/Fri, 8am-4pm
- Little House by the Park, 805-343-1198, M-F, 8:30am-4:30am
- FSA Family Support Services (Healthy Start), 805-928-4150, M-F, 8am-4:30pm

##### SOLVANG:

- Foodbank of Santa Barbara County, (805) 699-1198, M-F, 8am-4pm
- Santa Ynez Valley People Helping People, 805-686-0295, M-Th 8am-5:30pm, Friday by appointment

##### LOMPOC:

- Foodbank of Santa Barbara County, (805) 699-1198, M-F, 8am-4pm
- Family Service Agency, 805-742-2943, M-F, 8:30am-5pm

#### FOOD DISTRIBUTION & DELIVERY

The Santa Barbara County Foodbank is hosting additional food distributions in order to meet the growing need in the community caused by COVID-19. All sites are implementing social distancing practices to ensure the food people receive is safe. Many locations offer a drive-through option to minimize contact, and others are scheduling food pick-up appointments for individuals to prevent crowds. Recipients may be asked to wear provided hygienic gloves. For a list of these SAFE food distribution sites, or for more information on help available for residents to meet their nutritional needs, visit [foodbanksbc.org/get-help](https://foodbanksbc.org/get-help) or contact the following:

- *In North County* (Santa Maria, Lompoc, Guadalupe, Buellton, Santa Ynez, Los Alamos, Santa Ynez): (805) 967-5741 ext. 305, or email [mbuenrostro@foodbanksbc.org](mailto:mbuenrostro@foodbanksbc.org).
- *In South County* (Santa Barbara, Goleta, Carpinteria, Isla Vista): phone: (805) 967-5741 ext. 211, or email [ewoollard@foodbanksbc.org](mailto:ewoollard@foodbanksbc.org).

Foodbank is also offering grocery home delivery for people who have tested positive for COVID-19. To sign up, complete the form at <https://forms.gle/bvrHtMuXMkeYC2yo7>.

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## CASH AID

- **COVID-19 Joint Response Response Effort for Santa Barbara County** ([bit.ly/2K55DdN](https://bit.ly/2K55DdN))

United Way of Santa Barbara County (UWSBC) is partnering with the Santa Barbara Foundation and the Hutton Parker Foundation on a joint COVID-19 Response Effort for Santa Barbara County. Together, they will provide financial support to address the needs of individuals and families in Santa Barbara County as well as the nonprofits who serve them.

They are in the process of finalizing the funding criteria for individuals affected by the immediate and long-term impacts of the COVID-19 public health emergency. Some of the initial community needs they anticipate supporting include food insecurity, senior assistance, childcare, and health care. They expect that these needs will be updated as we learn more about this rapidly evolving public health issue. Information on how to apply for grants is forthcoming.

- **805 Undocufund** ([805undocufund.org](https://805undocufund.org))

The 805 Undocufund is being reopened to serve immigrant families impacted by the coronavirus. As of 3/27/20, they are fundraising and hiring staff. They hope to open applications to receive assistance soon.

The 805 UndocuFund is a collective effort among Ventura and Santa Barbara County-based grassroots organizations to assist local undocumented immigrant individuals and families who are excluded from federally funded safety net programs; that have been economically impacted by the loss of their homes, wages, or employment due to disasters in our community such as wildfires, mudslides, or COVID-19.

- **Child Support Services** ([childsupport.ca.gov](https://childsupport.ca.gov))

During this time of crisis, California's Child Support Services acknowledges that the need for financial support for children will continue, even as people may have lost wages or worry about missing payments. For a PDF with further information, visit [bit.ly/2XMNxp9](https://bit.ly/2XMNxp9). For daily updates, visit [childsupport.ca.gov/covid-19-updates](https://childsupport.ca.gov/covid-19-updates).

## SERVICES BY POPULATION CATEGORY

Categories under this heading include the children and youth, unhoused (homeless), seniors and elderly, the undocumented community, the LGBTQ+ community, and persons with disabilities.

### CHILDREN & YOUTH (0-18)

Although school is out due to the coronavirus, school-based feeding sites for children will be available, and educational resources for children to use at home will be available as well.

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#### SCHOOL-BASED FOOD DISTRIBUTION

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##### LOMPOC

- The Lompoc Unified School District Child Nutrition Services Team will be providing meals, free of charge, to all children 18 & under during the school closure. They will be serving grab-n-go meals that are to be consumed off-site to maintain social distancing. Students are welcome to visit any of the listed sites and do not need to use their student ID. For more information, visit <https://bit.ly/34Dnylh>.
  - School Site (Cafeteria) Breakfast 7:30am-8:30am and Lunch 11:00am-1:00pm at the following locations: Buena Vista, Clarence Ruth, Crestview, Fillmore, Hapgood, La Canada, La Honda, Lompoc High, Los Berros, LVMS, Miguelito.
  - Mobile Feeding Locations (Outdoor) Breakfast 7:30am-8:30am and Lunch 11:00am-1:00pm. Look for the big yellow bus at the following locations: El Camino on J Street, Library on D Street, Corner G Street and North Ave, Maple High School.

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##### SANTA MARIA

- Starting Wednesday 3/18/20, both breakfast and lunch will be made available in a single distribution. Students 18 years or younger will be able to receive their meals at the closest Santa Maria-Bonita school site. For more information, visit [parentsquare.com/feeds/2659787](https://parentsquare.com/feeds/2659787).

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##### ORCUTT

- Breakfast and lunch will be available for pick-up Monday through Friday at the following centrally located school sites from 10:30am - 11:30am: Orcutt Junior High School (608 Pinal Ave.), Lakeview Junior High School (3700 Orcutt Rd.), Patterson Road Elementary (400 Patterson Rd.), Olga Reed / OAK8 (480 Centennial, Los Alamos). For more information, visit [bit.ly/2RxJXv1](https://bit.ly/2RxJXv1).

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##### GUADALUPE

- Starting Wednesday 3/18/20, both breakfast and lunch will be made available in a single distribution. Students 18 years or younger will be able to receive their meals at the closest Guadalupe school site free of charge. For more information, visit [bit.ly/34DMGYV](https://bit.ly/34DMGYV).

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## EDUCATION RESOURCES

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### FREE INTERNET

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- **Free Broadband Internet** from Spectrum.  
Free access to Spectrum Broadband and Wi-Fi for 60 days for new K-12 and college student households. For more information, visit [bit.ly/3bbPSxo](http://bit.ly/3bbPSxo).

### PARENT SUPPORT

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- **Online support group** from Facebook.  
For parents to get support with home learning. Visit [facebook.com/groups/temphomeschoolers](https://facebook.com/groups/temphomeschoolers).

### ONLINE LEARNING RESOURCES

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- **Independent Learning Resources** from Orcutt Schools.  
For more information, visit [bit.ly/2xl4cWo](http://bit.ly/2xl4cWo).
- **L'il Libros worksheets** for kids.  
Free access. For more information, visit [instagram.com/p/B9rrKxiFGIB](https://instagram.com/p/B9rrKxiFGIB).
- **Math instructional program** from MIND Research Institute.  
No-cost access to a free math instructional program for students in grades K-8. Visit [bit.ly/2K3HoxU](http://bit.ly/2K3HoxU).
- **Free online learning** from Scholastic.  
“Learn at Home” website has learning experiences for kids of all ages. Visit [bit.ly/2RCzfmK](http://bit.ly/2RCzfmK).

### EDUCATIONAL TV

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- **Educational TV programming** from PBS and KCET.  
Starting Monday, March 16, students in Pre-K through 12th grade will have the opportunity to access free, educational PBS daytime programming designated for each grade level weekdays. Accompanying at-home resources are available online. The programming will be carried on Southern California PBS channels as follows: Pre-K - 3rd grade on PBS SoCal, Pre-K - 12th grade on KLCS, and 9th - 12th grade on KCET. For more information, visit [bit.ly/3bahymh](http://bit.ly/3bahymh).

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## CHILD CARE

- **Children's Resource & Referral** ([sbfcc.org](http://sbfcc.org))  
The primary function of Children's Resource & Referral of Santa Barbara County is to provide child care resources and information to families, including during a state of emergency such as the COVID-19 crisis. If your child care facility is closed, they may be able to help you find alternate child care during the closure.

## SENIORS

Seniors are most at risk from COVID-19, so it's important they shelter in place or at least limit exposure to others. Services available in this regard include food delivery, protected grocery shopping hours, and mental health services for seniors at home or at a care facility.

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### SENIOR FOOD RESOURCES

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#### HOME DELIVERY

- The Foodbank's Emergency Home Delivery program provides staple groceries to community members that aren't able to leave their homes due to the COVID-19 recommendations, including people 65+ years of age, or people 55+ years of age with disabilities. For more information:
  - *North County* (Santa Maria, Guadalupe, Los Alamos, Lompoc, Solvang, Santa Ynez) – Daisy Basulto, Programs Coordinator, (805) 698-1198
  - *South County* (Goleta, Santa Barbara, Carpinteria) – Jareli Jimenez, Programs Coordinator, (805) 698-1363

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#### PROTECTED GROCERY SHOPPING HOURS

- **Vallarta** supermarkets will be open for seniors, disabled people, and pregnant people from 7 a.m. to 8 a.m. starting Wednesday, March 18, 2020. For more information, visit [bit.ly/34DQPvX](https://bit.ly/34DQPvX).
- **Target** will open an hour early every Wednesday (8am-9am) morning to ensure that “vulnerable” shoppers can stock up on necessities like food and medicine before the general public is allowed inside. For more information, visit [bit.ly/34AoKmx](https://bit.ly/34AoKmx).
- **Costco** will have a shopping hour on Tuesdays and Thursdays from 8 a.m. to 9 a.m. designated for members who are over 60 years old or have physical disabilities.

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### SENIOR MENTAL HEALTH & SERVICES

- The CareLine Telephone Reassurance Program is a free service for people 50 and older. Someone from the Center for Successful Aging will call and check on individuals each day or on days they prefer. Call (805) 898-8080 to sign up.
- Family Service Agency can provide Seniors 60+ with Mental Health Support. Call (805) 735-4376, extension 238.
- The Long-Term Care Ombudsman can help people with questions or concerns about loved ones in elder care facilities. Call (805) 922-1236.
- Family Service Agency offers Case Management for elder victims of abuse, age 60+. Call Megan Young at (805) 705-0894.
- The Area Agency on Aging is your “Senior Connection” for general assistance. Call (800) 510-2020.

## UNHOUSED

- **Emergency shelter, Santa Maria**

An emergency shelter for people without homes or a place to stay is open 24 hours a day at the Santa Maria High School Gym, 901 South Broadway, Santa Maria, CA 93454. Entrance into the shelter is permitted from 6 a.m. to 9 p.m. daily. Enter at Gate 12 off Stowell Road. There are sleeping cots, showers, hand washing and phone charging stations, and three meals a day are offered to clients when they walk in the door. The gym has a capacity of 80 people with sufficient space for six feet of social distancing between people.

## UNDOCUMENTED

- CLINIC offers up-to-date immigration information. Visit [bit.ly/2wDNz7m](https://bit.ly/2wDNz7m).
- The “805 Immigrant” website offers links to local immigrant resources including the Immigrant Legal Defense Center, Legal Aid Foundation, MATTERS (a free immigration legal services provider), Immigrant Hope, the Public Defender, the nearest Mexican Consulate, UCSB Undocumented Student Services, Congressman Salud Carbajal, and private immigration attorneys. Visit [bit.ly/3a8aTrM](https://bit.ly/3a8aTrM).
- A COVID-19 resource guide created by California Immigrant Youth Justice Alliance is available at [ciyja.org/covid19](https://ciyja.org/covid19).
- The 805 UndocuFund is being reopened to serve immigrant families affected by the coronavirus. Its purpose is to help local families who are affected by COVID-19 but excluded from federal safety net programs due to immigration status. Visit [805undocufund.org](https://805undocufund.org).
- To assist undocumented workers who have lost jobs or income as a result of the coronavirus outbreak, Legal Aid At Work has compiled a list of known relief funds for undocumented workers. Visit [legalaidatwork.org/blog/relief-funds/](https://legalaidatwork.org/blog/relief-funds/).

## LGBTQ+

- Mutual aid is available for Trans/Queer youth. If you need something, or have something to offer, use the Mutual Aid Form at [bit.ly/2z2Ehmn](https://bit.ly/2z2Ehmn).

## PERSONS WITH DISABILITIES

- The California State Council on Developmental Disabilities has top questions from self-advocates, families and more, and includes information in Spanish. Visit [scdd.ca.gov](https://scdd.ca.gov).

## EMPLOYMENT

It can be confusing to understand what employees are entitled to and what resources are available.

- For a helpful chart from the state, visit [labor.ca.gov/coronavirus2019/#chart](https://labor.ca.gov/coronavirus2019/#chart).
- For the Employment Development Dept. (EDD) page on benefits for workers impacted by coronavirus (including FAQs, and resources for workers and employers), visit [bit.ly/3eiEkum](https://bit.ly/3eiEkum).
- For a roundup of applicable labor law, see the 3/12/20 L.A. Times article at [lat.ms/2ybJxUn](https://lat.ms/2ybJxUn).
- A new federal law requires certain employers to provide their employees with paid sick leave or expanded family and medical leave for specified reasons related to COVID-19. Visit [bit.ly/3ewx8em](https://bit.ly/3ewx8em) for information from the U.S. Dept. of Labor.

Keep in mind that undocumented individuals are not eligible for many of the resources below.

## EMPLOYMENT ISSUES

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### UNEMPLOYMENT BENEFITS

Unemployment benefits are available to those whose hours have been reduced or who have lost their job due to coronavirus measures. It also applies to those who choose to stay home due to underlying health issues making them more vulnerable. The Governor has waived the 1-week wait time, and the person may not be required to be actively looking for work (as is usually required). To learn how to file an unemployment insurance claim, visit [bit.ly/2yZ23iZ](https://bit.ly/2yZ23iZ).

*Legal status:* This benefit is not available to undocumented persons whose hours are reduced or who lose their job for reasons related to COVID-19, etc.

*School closures:* If your child's school is closed and you have to miss work to care for them, you might qualify for Unemployment Insurance benefits.

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### DISABILITY BENEFITS / PAID SICK LEAVE

Disability benefits / paid sick leave are available for those who have contracted the virus themselves or who have been exposed to it and are quarantined. In the case of disability benefits, this must be certified by a medical professional. To learn how to file a disability insurance claim, visit [bit.ly/3cjzNpC](https://bit.ly/3cjzNpC).

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### WORKER'S COMPENSATION

Worker's comp is available for those who are unable to do their usual job because they were exposed to and contracted COVID-19 while in the regular course of their job, such as health care workers.

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### PAID FAMILY LEAVE

Paid family leave is available for those who stay home because they need to take care of someone who has contracted the virus (Covid-19) or who has been quarantined (must be certified by a medical professional). To learn how to file a paid family leave claim, visit [bit.ly/2VrbAHj](https://bit.ly/2VrbAHj).

## RESOURCES BASED ON TYPE OF EMPLOYMENT

- For resources for **freelance artists**, visit [bit.ly/2Vr4XVi](https://bit.ly/2Vr4XVi).
- For resources for **bartenders**, visit [bit.ly/2Vs3TRc](https://bit.ly/2Vs3TRc).

## IMPACTED BUSINESSES

- The U.S. Small Business Administration (SBA) offers up to \$2 Million in Disaster Assistance Loans for Small Businesses Impacted by COVID-19. For more information, visit [bit.ly/3ablG4a](https://bit.ly/3ablG4a), or contact the SBA disaster assistance customer service center at 1-800-659-2955 (TTY: 1-800-877-8339) or [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).
- You may also find the Los Angeles Economic Development Corporation's webpage of resources to be useful. Visit [bit.ly/3eskRYr](https://bit.ly/3eskRYr).

## TAX ASSISTANCE

The Employment Development Department (EDD) states that employers experiencing a hardship as a result of COVID-19 may request up to a 60-day extension of time from the EDD to file their state payroll reports and/or deposit state payroll taxes without penalty or interest. A written request for extension must be received within 60 days from the original delinquent date of the payment or return. For more information, visit [bit.ly/3bagFKH](https://bit.ly/3bagFKH). For questions, employers may call the EDD Taxpayer Assistance Center:

- Toll-free from the U.S. or Canada: 1-888-745-3886
- Hearing impaired (TTY): 1-800-547-9565
- Outside the U.S. or Canada: 1-916-464-3502

## FURTHER INFORMATION

- A new section has dedicated to COVID-19 economic recovery been created on the ReadySBC.org website: [readysbc.org/economicrecovery](https://readysbc.org/economicrecovery). It features information compiled by the Workforce Development Board of Santa Barbara County, divided by information for businesses and individuals, with listed resources ranging from federal, state and local assistance programs, to immediate steps one can take and job opportunities.
- The CAUSE Facebook page is frequently updated with employee rights information and sharable graphics. Visit [facebook.com/cause805](https://facebook.com/cause805).

# MENTAL & BEHAVIORAL HEALTH

## WELL-BEING

- **Transitions-Mental Health Association:** visit [t-mha.org](http://t-mha.org)  
This organization offers a wide variety of services, as well as hotlines:
  - Santa Barbara & San Luis Obispo County Hotline: (800) 783-0607
  - Santa Maria Recovery Learning Community: (805) 928-0139
- **Family Service Agency:** visit [fsacares.org](http://fsacares.org)  
This organization promotes hope, strength, and stability for Santa Barbara County children, families and seniors.
  - As of Wednesday, March 18, all FSA offices will remain open on an appointment-only basis.
  - Senior and caregiver mental health support will continue via telehealth.
  - School-based counselors in Santa Barbara, Lompoc, and Carpinteria are also shifting to telehealth practices.
  - If you need support services or mental health counseling, please contact the FSA office in your community. In Santa Barbara: (805) 965-1001. In Santa Maria: (805) 928-1707. In Lompoc: (805) 735-4376. In Guadalupe (805) 343-1194.
- **Access Line**  
Santa Barbara County 24-Hour Toll Free Access Line: (888) 868-1649
- **Life Line**  
National Suicide Prevention Life Line: 1-800-273-TALK (8255)
- **Coronavirus Anxiety Toolkit:** visit [bit.ly/2XFcrGX](http://bit.ly/2XFcrGX)  
To help you deal with anxiety and other impacts of the virus on yourself and others.

## CHILDREN

- **Mental Health Resources for Children** from Santa Maria-Bonita School District  
SMBSD Psychologists & Mental Health Specialists have assembled this document for parents, in English and Spanish. It includes links and videos about how to explain what the coronavirus is, how to support your children while they are out of school, how to stay healthy and safe, calming techniques, dealing with emotions, and videos for students who may need reminders about social skills. To download the document, visit [bit.ly/2ybLjVx](http://bit.ly/2ybLjVx).

## ALCOHOLICS ANONYMOUS

- For a directory of online meetings and other resources, visit [bit.ly/34ASiTX](http://bit.ly/34ASiTX).
- For online Intergroup meetings, visit [aa-intergroup.org/directory](http://aa-intergroup.org/directory).

## UTILITIES

### GAS & ELECTRIC

- **Pacific Gas & Electric (PG&E):** [bit.ly/3cefhGQ](https://bit.ly/3cefhGQ)  
PG&E offers its most flexible pay plans to customers who indicate either an impact or hardship as a result of COVID-19. Moratorium on disconnection of services. For more information, call (877) 704-8470 or click the link above.
- **Southern California Gas Co (SoCalGas):** [socalgas.com/coronavirus](https://socalgas.com/coronavirus)  
SoCalGas provides support to residential customers by not suspending services and offering payment assistance. Additionally, small business customers may be eligible for a waived late fees. For more information, call 800-427-2200 or click the link above.
- **Southern California Edison (SoCalEdison):** [socalgas.com/coronavirus](https://socalgas.com/coronavirus)  
In response to COVID-19, SoCalEdison has suspended service disconnections and waived late fees, made significant charitable donations to community-based organizations in communities facing economic hardship due to COVID-19, and offered affected customers help with bills.
- **Community Action Commission (CAC):** [cacs.org](https://cacs.org)  
CAC provides one-time utility assistance and home weatherization to qualified families, both owners and renters. Call for more information at (805) 617-2897.

### TELECOMMUNICATIONS

The Telecommunications category includes home phone, cell phone, cable, and internet.

- **Sprint:** visit [sprint.com](https://sprint.com)  
Offering payment options to qualified customers through its financial team to keep customers affected by COVID19 connected. Some data may also be provided at no cost. Call (888) 211-4727 for info.
- **AT&T:** visit [att.com](https://att.com)  
Providing flexible payment options for COVID19 impacted customers to keep service including cellphones, television and internet running. To make payment arrangements, call (800) 288-2020.
- **T-Mobile:** visit [t-mobile.com](https://t-mobile.com)  
Providing payment options for customers affected by COVID19. Call T-Mobile Customer Care to discuss options at 611 from a T-Mobile device, or (877) 746-0909 from any phone.
- **Verizon services:** visit [vz.to/2yTWuSS](https://vz.to/2yTWuSS)  
Verizon will waive late fees and keep residential and small business customers connected if negatively impacted by COVID-19.
- **Xfinity internet service:** visit [xfinity.com/prepare](https://xfinity.com/prepare)  
Xfinity is offering 60 days of free Internet service to new enrollees. Santa Barbara County residents who enroll through the AGIF Education Foundation will also receive a free HP Chromebook (while supplies last; shipment of computers may be delayed due to backlog). For more information, call Rigo Hernandez at (805) 598-2130, Val Hernandez at (805) 264-4440, or Julio Tamayo at (805) 944-2024.

- **SPECTRUM** internet service: visit [bit.ly/3cuyMeL](https://bit.ly/3cuyMeL)

Beginning Monday, March 16, 2020 and for the following 60 days, Spectrum will:

- Continue their Spectrum Internet Assist program: high-speed broadband for eligible low-income households for the reduced price of \$22.99 per month. It's not easy to find on their website; visit [charter.com/browse/content/spectrum-internet-assist](https://charter.com/browse/content/spectrum-internet-assist).
- Offer two free months of internet and WiFi services for K-12 and college students affected by the current school closures, in households not already subscribed to Spectrum Internet.
- Offer secure public wifi hotspots.

## OTHER

### CAR INSURANCE

- California Low Cost Auto is a state-sponsored program (passed by the CA legislature and managed by the CA Department of Insurance) that provides affordable, low-cost liability insurance to eligible California drivers whose income is 250% or below the Federal Poverty Guidelines. Many low-income and even middle-class drivers may qualify. Visit [mylowcostauto.com](http://mylowcostauto.com).

### PRICE GOUGING

- It is illegal to increase prices to exploit a crisis. For more information on the Price Gouging Law, visit [bit.ly/3ch4vji](http://bit.ly/3ch4vji). To report / file a complaint, call (805) 568-2300.

### LEGAL & TENANT AID

- Legal Aid Foundation of Santa Barbara County is a nonprofit law firm that provides free legal assistance to County residents. Services include provision of legal information and advice, assistance with the preparation of legal documents, and representation in court proceedings. In particular, tenants who have been impacted by COVID-19 are encouraged to seek legal assistance: Legal Aid offers a sample letter in English and Spanish to help affected tenants reach out to their landlords.

### WAYS TO HELP

- The Santa Barbara Foundation's COVID-19 "Ways to Help" webpage connects community members looking to help, with organizations looking for food, supplies, volunteers, and additional funding. On the platform, organizations can submit forms to request food and supply donations, volunteer opportunities, and financial donations needed to continue their work. Community members looking to provide help can sort, filter, and browse listings and sign up directly with the organization to provide the help requested. To learn more, please go to [SBFoundation.org/covid-19-ways-to-help](http://SBFoundation.org/covid-19-ways-to-help).
- Community members interested in volunteering can submit the County of Santa Barbara COVID Volunteer form (on [publichealthsb.org](http://publichealthsb.org) under Resources, or [bit.ly/3chUFO1](http://bit.ly/3chUFO1)).

### OUTSIDE SANTA BARBARA COUNTY

- For resources in San Luis Obispo County, visit [bit.ly/3ewC9Ue](http://bit.ly/3ewC9Ue).
- For resources in Ventura County, visit [VCemergency.com](http://VCemergency.com).

### ADDITIONAL RESOURCES

- "Mi Vida, Mi Voz" is a multi-agency collaborative that seeks to provide bilingual, culturally competent information to the Latino community through a weekly newsletter and a website of resources at [mividamivoz.com](http://mividamivoz.com).

- City of Santa Maria Coronavirus Information Page: [bit.ly/3eitUee](https://bit.ly/3eitUee)
- Coronavirus information page from State Senator Hannah-Beth Jackson: [bit.ly/2RBsh1F](https://bit.ly/2RBsh1F)
- Within DSS: community resource database on Intranet (dssthome > Resources > Community Resource Database)