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June 3, 2020

RE: Emergency Medical Services (EMS) MADDY FUNDING PROCEDURES:

Dear Provider:

The purpose of this letter is to explain the Maddy claims adjudicating process as of **2020**. The Public Health Department (PHD) EMS Agency is the administrator for the EMS Maddy program. The County continues to partner with CenCal Health to adjudicate claims for the Maddy program. Attached are the claims submission schedule for **2020** and the "Maddy Physician Emergency Medical Services Fund Condition Statement" which **must** be signed and submitted to the PHD EMS Agency before a claim can be accepted for payment by CenCal Health.

Legislation requires - and we appreciate - due diligence by your biller in determining the correct payer before claims are submitted electronically to CenCal. Please communicate to your billers that they must check for other payer sources, including the *Hospital Presumptive Eligibility (PE)* program which will provide individuals with temporary, full scope, Medi-Cal benefits for up to 60 days. Screening for this program is a requirement for access to this funding source.

The following requirements must be met in order for claims to be considered for payment:

1. Qualifying services provided must either occur on the calendar day of the Emergency Department visit or the two calendar days immediately following an ED visit *with* admission. Services provided beyond the first three (3) days of admission are not payable.
2. All components of the Maddy Condition Statement must be met:
 - a. Treatment occurred during the course of the hospital visit associated with an emergency department visit
 - b. A diligent effort to determine and bill the patient's primary payer source was Made.
 - c. Documentation that over a 3 month period at least two attempts have been made to collect payment from the payer or patient; and no payment has been received for any portion of services or written notification from the patient/responsible party that no payment will be made for services.

3. A current signed EMS Maddy Fund Condition Statement must be submitted prior to your first claim submission and must be on file with the EMS Agency for calendar year **2020 and 2021 (2 years)**. Condition statements are not required with each claim.
4. CenCal will only accept EMS Maddy claims electronically.

Claims Submittal Process:

1. Only universal electronic claim form 837 will be accepted.
2. Claims forms submitted must identify **Member ID = SBMADDY**
3. Please maintain supporting records, as documentation may be requested to process claims or perform audits.

Payment formula:

The law requires a payment not to exceed fifty percent of the amount of the claim and for counties to develop a payment schedule and process.

1. Claims will be paid up to fifty percent of the total amount submitted and qualified, limited to the amount of available funding allocated per quarter.
2. All claims submitted during the submittal period will be processed and paid each quarter, and prorated by the amount of funding available.
3. Emergency and specialty care services provided must either occur on the calendar day of the Emergency Department visit or within two calendar days immediately following an ED visit with admission. Services provided beyond the first three (3) days of services are not payable.
4. Claims will be processed according to the Maddy Program allocation pools, hospitals and physicians, and within each allocation pool, the claims will be paid based on the amount of funds available-not to exceed 50% of the total claim. Please note if a claim is submitted that exceeds the three-day rule, an average day rate will be calculated based on total charges.

Thank you for your services and continued dedication to our community. Any questions regarding these programs may be directed to Santa Barbara EMS Agency at ems@sbcphd.org or 805 681-5432.

Sincerely,



Nick Clay, Director
Santa Barbara County EMS Agency

Remember to please submit a Maddy Emergency Medical Services Fund Condition Statement to the EMS Agency attention: Aydee Nunez, EMS Agency 300 N. San Antonio Rd. Santa Barbara, CA 93110 or scanned email copy to ems@sbcphd.org