

# QCM Tidbits

## Medi-cal beneficiary information

The Department of Health Care Services (DHCS) requires that Medi-cal providers have all required beneficiary information available in threshold languages. Santa Barbara County threshold languages have been identified as English and Spanish.

Please visit the Behavioral Wellness website for specific information regarding required information. Select Staff/Provider Information from the Quality Care Management drop-down menu, and refer to the information under the site certification header.

QCM has begun completing quarterly inspections to support all Medi-cal certified sites to be in compliance with DHCS requirements related to beneficiary information. We look forward to visiting all provider sites.

Staff  
Credentialing  
&  
Licensing

Behavioral Wellness and Community-Based Organization (CBO) staff may not access the Department's medical records or provide services to a beneficiary before the eligibility verification and certification processes have been completed.

Please refer to P&P #4.015, Staff Credentialing and Licensing for additional information. <http://www.countyofsb.org/behavioral-wellness/policies>

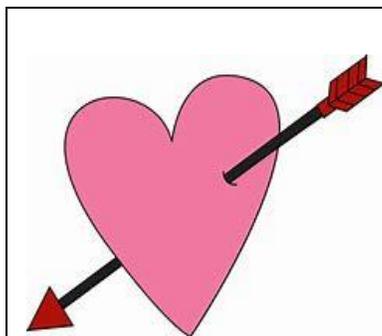
Also, please note that the Service Provider Identification Request instructions and Form has been updated. Please keep an eye out for the revised form and instructions on the BeWell website. <http://www.countyofsb.org/behavioral-wellness/qcmstaff.sbc>



QCM would like to acknowledge the PHF staff in all of their efforts in emergency preparedness.

In November, PHF staff completed a full scale earthquake drill. QCM had the opportunity to observe this drill and was thoroughly impressed with the staff's preparation, knowledge, and efficiency in ensuring the safety of all of the patients and staff.

Great job!



Do you need to contact QCM?  
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