

CONSUMER PERCEPTION SURVEY (CPS)



**Spring, 2017 Consumer Perception Surveys
May 14, 2018-May 18, 2018**

“WE WANT TO HEAR FROM YOU!!”

The County of Santa Barbara Department of Behavioral Wellness and its contracted mental health providers throughout the County of Santa Barbara will be administering the CPS Survey during the week of May 14th through May 18, 2018.

WHAT IS CPS?

CPS is a tool, which the State Department of Mental Health uses to measure and evaluate Medi-Cal beneficiaries’ and consumers’ perception of the quality of mental health services they are receiving.

Please take the time to fill out this survey. It is important for us to know how we are doing.

HOW TO MARK YOUR ANSWERS



HOW TO REFUSE THE SURVEY

On the very last page of each survey there is a place where you can mark if you refuse to fill out the survey, if you are impaired and unable to fill out the survey, if there is a language barrier, or other issue.

QUESTIONS ? Call 805-934-6365