

July 2018

# QCM Tidbits

## Out with the old and in with the new:

NOAs are a thing of the past. NOABDs (notice of adverse benefit determination) have taken their place. The state has streamlined notices of action and created 9 more specific forms to address beneficiary services. In response to this change QCM has worked on revising policy 4.010 which was accepted by our compliance work group in June. Trainings will be provided on the revised forms beginning in July. Please take the initiative to review the policy once it has been made available to staff and be sure to attend the training for further support. Once your region has been trained you will be responsible for following the updated process. QCM will be available for support in the transition.

## Credentialing Info

### Did you know?

Professional license, registration, waiver, certification, and DEA identification card email reminders are generated through a program set up at MIS and cannot be stopped. You are welcome to disregard emails if you already submitted a copy to QCM.

## Kudos

The following staff and programs were found to be in compliance:

Santos Lopez- Sm Adult  
Carla Sotelo- Sm Children  
William Womack- Lompoc Adult  
Casa Pacifica- Safety  
Path point- Supported Housing  
TMH- Supported Housing  
Nice job Everyone!

Thanks to Lompoc Children staff for completing and submitting their plan of correction on time!



Do you need to contact QCM?  
Please email the team at  
**BWELLQCM@SBCB**  
**WELL.org**

Service Provider Identification (SPID): Please note the SPID Application and Service Provider Update Form has been updated in order to help collect data for the quarterly network adequacy submission. Please use the updated SPID Application for ALL NEW STAFF AND NEW POSITIONS. The instructions and the application has been uploaded on the BeWell website at:

<http://www.countyofsb.org/behavioral-wellness/qcmstaff.sbc>