QCM Tidbits

New Training and Support Opportunity!
Do you have documentation questions?
Do you want to get off note review?
Do you want to support your peers with documentation?
Attend the Documentation Support Meeting- occurs monthly on the 2nd Thursday at 9:30 on Multipoint.
Facilitated by QCM.

Kudos

July Documentation Kudos:
The following staff had charts that were found to be in compliance for July:
Kelly Griffin and Aviva Ehren.
CBOs with charts in compliance for July were Santa Maria CALM, Lompoc CALM, CAC: Santa Maria and Santa Barbara Headstart.
Programs who turned in their plan of correction on time: Santa Maria Rise and Santa Barbara Adult.
Thanks for all the hard work!

July PHF Documentation Kudos:
99% of acute notes were approved for month of June! Way to go PHF Staff!!
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Do you need to contact QCM?
Please email the team at BWELLQCM@SBCBWELL.org

Friendly Reminders

Professional license, registration, waiver, certification, and DEA license email reminders are generated through a program set up at MIS and cannot be stopped. You are welcome to disregard email reminder if you already submitted a copy to QCM.

Electronic Signature Agreement:
Please submit electronic signature agreements to the helpdesk at:
BWELLHelpDesk@sbcbwell.org

Regain Account Access:
Note: if you are locked out of your ShareCare or Gateway account please contact the helpdesk at: BWELLHelpDesk@sbcbwell.org

Therapeutic Behavioral Services (TBS):
Beginning August 1st all TBS referrals will require QCM authorization.
The authorization process will be as follows:
1.   Staff will submit the Request for TBS form to QCM (CC Manager).
2.   QCM will review the request within 3 business days.
3.   If the request is denied, no TBS services will be authorized. Staff can resubmit an authorization request at any time, which will be reviewed by QCM within 3 business days of receipt.
4.   If the request is approved, TBS services will be authorized for a maximum of 90 days (for initial referrals) and a maximum of 60 days for re-authorization requests

Did you know?
The Service Provider Identification (SPID) Application has been updated. The instructions, what to expect, checklist, and application has been uploaded on the BWELL website at:
http://www.countyofsb.org/behavioral-wellness/qcmstaff.sbc