



**PHF Patient Survey Results, Q1 (July 1<sup>st</sup> – September 30<sup>th</sup>), 2018**

1. Who decided your discharge today?
  - a. Doctor 87%
  - b. Judge/Hearing Officer 13%

10. I understand the plan for my care after I am discharged.  
87.0% Agree/Strongly Agree; 10.9% Neutral (avg. 4.2)

*Items 2-11 are rated on a five-point scale Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)*

2. I liked the services I received here.  
63.0% Agree/Strongly Agree; 28.3% Neutral (avg. 3.8)
3. I felt like my doctor listened to me.  
65.2% Agree/Strongly Agree; 23.9% Neutral (avg. 3.8)
4. Staff here believe I can grow, change, and recover.  
73.3% Agree/Strongly Agree; 20.0% Neutral (avg. 4.1)
5. The staff and I created my treatment goals together.  
71.7% Agree/Strongly Agree; 19.6% Neutral (avg. 3.9)
6. Staff encouraged me to take responsibility for how I live my life.  
69.6% Agree/Strongly Agree; 15.2% Neutral (avg. 3.8)
7. The time I spent in group activities helped me.  
79.5% Agree/Strongly Agree; 13.6% Neutral (avg. 4.0)
8. As a direct result of the services I received, I am better able to take care of myself and do things I need to do.  
84.8% Agree/Strongly Agree; 10.9% Neutral (avg. 4.1)
9. My symptoms are not bothering me as much as before.  
73.3% Agree/Strongly Agree; 17.8% Neutral (avg. 3.9)

11. Staff helped me obtain information so I could take charge of managing my illness.  
76.1% Agree/Strongly Agree; 8.7% Neutral (avg. 3.9)

*Demographics*

12. Age Range (select one)
  - a. 18-24 21.7%
  - b. 25-59 69.6%
  - c. 60+ 8.7%
13. Gender (select all that apply)
  - a. Male 45.7%
  - b. Female 52.2%
  - c. Transgender 2.2%
14. Ethnicity (select one)
  - a. Hispanic/Latino 43.2%
  - b. Not Hispanic/Latino 56.8%
15. Race
  - a. American Indian/Alaskan Native 6.8%
  - b. Asian 4.5%
  - c. Black/African-American 11.4%
  - d. Native Hawaiian/Pacific Islander 0
  - e. White 45.5%
  - f. More than one race 6.8%
  - g. Decline to state 15.9%
  - h. Other (please specify) 9.1%