

November 2018

QCM Tidbits

Alcohol and Drug Program Edition

Kudos

Kudos to staff from ALL our CBOs for continuing to represent your programs at our many trainings and DMC-ODS prep! In October, We had great attendance for our 2 ADP Documentation Trainings! Reminder, it is important to register ahead of time for all trainings.

Keep a look out for **new templates** coming soon for your review on Clinicians Gateway. The templates titled ODS are for viewing ONLY, until we GO LIVE Dec. 1st. **Special thanks** to Lyndi from Good Samaritan and Luis from Coast Valley for helping test these templates!

We want to introduce our **QCM Access Screening Staff** as you will get to know them closely. As of December 1st they will be completing Access screenings and referring ADP clients your way! **Welcome Cherie Chavez, LMFT; Joel Kelsch, LCSW; Ana Flores, LMFT!**



Do you need to contact QCM?
Please email the team at
BWELLQCMADP@SBCBWELL.org

Information
on
Beneficiary
Rights and
Program
Requirements

Reminder: You can send all **Incident Reports** and **Grievances** to QCM/ADP Beneficiary Concerns Coordinator Joshua Woody at BWELLQCMADP@SBCBWELL.org.

Also, Please be sure your program is filling out **Complaint Logs** for Beneficiary complaints that your program receives that may or may not reach the level of a formal grievance (see attached). We will begin collecting this data soon. Thanks for helping our beneficiaries have a voice!

News Flash! Santa Barbara County has received our State contract for the DMC-ODS! With this fast approaching date we are working to train our Access Screeners and get our new templates on Clinicians Gateway.

DMC-ODS "Go Live" December 1st, 2018!!!

ASAM Required Trainings!!! Reminder for ALL direct service providers, it is mandatory to take the two online ASAM Modules through the Change Companies. A unique link was sent to you via e-mail. If you are having trouble accessing the link, contact Michaelo Rosso-Balcazar at BWELLADPteam@SBCBWELL.org

Coming Soon... We have been updating the new **DMC-ODS Programmatic Monitoring Tool** to reflect changes in program requirements for the DMC-ODS. We will share this with you before we schedule 2018-2019 Programmatic Monitoring Visits. In October we completed a great monitoring visit with CADA Daniel Bryant in Santa Barbara. Keep up the good work!

Remember, starting December 1st, all NEW client's requesting SUD treatment will be directed to go through the **Access Line**.

Access Line: 1(888) 868-1649

<http://www.countyofsb.org/behavioral-wellness/home.c>

Find upcoming training opportunities on our ADP Training Calendar attached.