

December 2018

# QCM Tidbits

## Alcohol and Drug Program Edition

Kudos

Thanks to ALL our providers for the work put in preparing for our December 1<sup>st</sup> 'Go Live' date with **DMC-ODS**. We want to thank you in advance for all the hard work in the transition weekend, closing and opening clients into all your new programs!

You should now be able to view the new templates in Clinicians Gateway for DMC-ODS. Please start using **ALL** of the new templates December 1<sup>st</sup>, 2018.

As of December 3<sup>rd</sup>, we will welcome a NEW QCM ADP Coordinator **Michaelo Rosso-Balcazar, LMFT**. Michaelo has transferred to QCM ADP from the BeWell Drug and Alcohol Program.



Do you need to contact QCM?

Please email the team at  
[BWELLQCMADP@SBCBWELL.org](mailto:BWELLQCMADP@SBCBWELL.org)

Information  
on  
Beneficiary  
Rights and  
required  
forms

**Reminder: Please send ALL ADP Incident Reports, Appeals, and Grievances to QCM/ADP Beneficiary Concerns Coordinator Joshua Woody @ [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org).**

**\*After December 1<sup>st</sup>, when sending NOABDs (previously NOAs), please send a copy to [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org).**

**DMC-ODS "Go Live" December 1<sup>st</sup>, 2018... It's finally here! During our 'Go Live' weekend we will have additional support staff.**

For IT issues contact the Helpdesk at (805) 681-4006  
QCM ADP (805) 681-5113 or (805) 681-5111

As of December 1<sup>st</sup>, direct ALL Medi-Cal Beneficiaries to call the Access Line to be screened for SUD services, with the **EXCEPTION** of Opioid Treatment where beneficiaries can go directly to Aegis.

*We have been updating our Website! Find the most up to date beneficiary information and printable forms on our website <http://www.countyofsb.org/behavioral-wellness/home.c>*

Residential Treatment Authorizations will typically be for up to 30 days of Treatment. In the event a client has been determined continued treatment is medically necessary, your program will need to fill out the attached SUD Residential Treatment Extension Request to QCM at [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org). Note: Requests for extensions should be received NO LATER than 5 calendar days prior to the last day of authorized treatment.

Attached to this Newsletter you will find the following resources:  
ADP Training Calendar  
*New & Improved* Group Log Sign-In Sheet  
SUD Residential Extension Request  
Advanced Directives Pamphlet

*Note our NEW EMAIL: [BwellQCMADP@SBCBWELL.org](mailto:BwellQCMADP@SBCBWELL.org)*

**Access Line: (888) 868-1649**