

April 2019

QCM Tidbits

Alcohol and Drug Program Edition



Kudos

Welcome Anoushka Moseley, LMFT, our newest addition to the QCM ADP Team. Anoushka previously worked as a BWell QCM Coordinator with a focus on Mental Health. Anoushka will be the lead for ADP credentialing and you will also see her at monitoring visits and trainings! Also Michaelo Rosso-Balcazar will be leaving the BWell Team 4/19/2019 (hopefully temporarily) and hopes to return in the future. Any ADP questions regarding the Access Line, please email BwellQCMADP@SBCBwell.org until further notice.

QCM completed Programmatic Monitoring visits with Sanctuary Centers and Good Sam Casa De Familia in March! Keep up the great work!

Invite: Any CBO representative interested in attending our monthly BWell Quality Improvement Committee Work Group meetings please contact us for more info. (805) 681-5113. Our next meeting is 3/19/2019 in SB 2:30pm – 4:00pm. There is availability to join by phone. Attached is a flyer with more info.

Information
on
Beneficiary
Rights and
required
forms

Reminder: Please send ALL ADP Incident Reports, Appeals, and Grievances to QCM/ADP Beneficiary Concerns Coordinator Joshua Woody @ BwellQCMADP@SBCBwell.org.

Remember, when sending NOABDs (previously NOAs), please send a copy to BwellQCMADP@SBCBwell.org. Brush up on our Bwell P & P at <https://www.countyofsb.org/behavioral-wellness/policy/4469>

Due this MONDAY: April 1st, 2019

Complaint Logs- January – March Logs (*even if your program didn't have any*) with your programs name, send to: BwellQCMADP@SBCBwell.org or fax them to (805) 681-5117 and can address them to *QCM ADP Beneficiary Concerns*. You can contact Joshua Woody at (805) 681-5113 with any questions.

BWell Website: Excited to announce ADP and QCM has teamed up to update our website with latest forms and info. Please visit our website as we hope the updates will be a resource for our providers and clients! <http://www.countyofsb.org/behavioral-wellness/home.c>

Credentialing: Updated SPID and E-signature Form! Find it here: <http://www.countyofsb.org/behavioral-wellness/formsforstaff-providers.sbc>. Send all Service Provider ID requests with ALL required documents to BwellQCMADP@SBCBwell.org for fastest processing.

Exciting News- INFO NOTICE 19-014

As of March 11, 2019 DHCS has verified CAADE meets all requirements and can register and certify Alcohol and Other Drug counselors in the state of California.

Monthly Documentation Review: QCM has started monthly documentation review of each provider's charts per state mandate. Feedback on your program's documentation review will be sent out in the next month to supervisors.

Access Line: (888) 868-1649



Do you need to contact QCM?
Please email the team at
BWELLQCMADP@SBCBWELL.org