

**PHF Patient Survey Results, Q1-Q3 (July 1<sup>st</sup> 2018 – March 31<sup>th</sup> 2019)**

1. Who decided your discharge today?
  - a. Doctor 74%
  - b. Judge/Hearing Officer 26%

*Items 2-11 are rated on a five-point scale:*

*Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)*

2. I liked the services I received here. **91% ≥3**  
70% Agree/Strongly Agree; 21% Neutral
3. I felt like my doctor listened to me. **87% ≥3**  
70% Agree/Strongly Agree; 17% Neutral
4. Staff here believe I can grow, change, and recover. **93% ≥3**  
79% Agree/Strongly Agree; 14% Neutral
5. The staff and I created my treatment goals together. **89% ≥3**  
73% Agree/Strongly Agree; 16% Neutral
6. Staff encouraged me to take responsibility for how I live my life. **86% ≥3**  
73% Agree/Strongly Agree; 13% Neutral
7. The time I spent in group activities helped me. **91% ≥3**  
75% Agree/Strongly Agree; 16% Neutral
8. As a direct result of the services I received, I am better able to take care of myself and do things I need to do. **93% ≥3**  
79% Agree/Strongly Agree; 14% Neutral
9. My symptoms are not bothering me as much as before. **90% ≥3**  
75% Agree/Strongly Agree; 15% Neutral

10. I understand the plan for my care after I am discharged. **96% ≥3**  
88% Agree/Strongly Agree; 8% Neutral
11. Staff helped me obtain information so I could take charge of managing my illness. **87% ≥3**  
74% Agree/Strongly Agree; 13% Neutral

*Demographics*

12. Age Range (select one)
  - a. 18-24 24.3%
  - b. 25-59 65.4%
  - c. 60+ 8.8%
13. Gender (select all that apply)
  - a. Male 55.1%
  - b. Female 42.6%
  - c. Transgender 1.5%
14. Ethnicity (select one)
  - a. Hispanic/Latino 42.6%
  - b. Not Hispanic/Latino 53.7%
15. Race
  - a. American Indian/Alaskan Native 7.4%
  - b. Asian 2.9%
  - c. Black/African-American 8.8%
  - d. Native Hawaiian/Pacific Islander 2.9%
  - e. White 36.8%
  - f. More than one race 11%
  - g. Decline to state 11.8%
  - h. Other (please specify) 11.8%  
e.g., Chinese, Chumash, Hispanic, Mexican, Peruvian, Russian