

May 2019

# QCM Tidbits

## Alcohol and Drug Program Edition

### Kudos

Welcome to our newest SUD Residential Treatment provider, The Salvation Army. The Salvation Army will be providing Residential 3.1 and Withdrawal Management 3.2 levels of Care in Santa Barbara for male beneficiaries.

In April, QCM completed Programmatic Monitoring visits with the following programs: Coast Valley in Lompoc, Coast Valley in Santa Maria, Good Sam- Recovery Center in Lompoc, and CADA's DUI & PC1000 programs! Keep up the great work!

### CBO Staff Spot Light of the Month

QCM would like to recognize Kristina Sanchez from Good Samaritan, Transition Center. Kristina has not only worked hard to provide excellent care to the clients she works with, but has also continuously impressed QCM with her remarkable documentation of services in Clinician's Gateway.



The Salvation Army ribbon cutting ceremony

Do you need to contact QCM?

Please email the team at

[BWELLQCMADP@SBCBWELL.org](mailto:BWELLQCMADP@SBCBWELL.org)

### Information on Beneficiary Rights and required forms

**Reminder:** Please send ALL ADP Incident Reports, Appeals, and Grievances to QCM/ADP Beneficiary Concerns Coordinator Joshua Woody @ [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org).

Remember, when sending NOABDs (previously NOAs), please send a copy to [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org). Brush up on our Bwell P & P at <https://www.countyofsb.org/behavioral-wellness/policy/4469>. To learn more Sign up for our upcoming Beneficiary Concerns Training June 14<sup>th</sup>, 2019!

**Revised Training Calendar Attached.**

**Credentialing:** Updated SPID and E-signature Form! Find it here: <http://www.countyofsb.org/behavioral-wellness/formsforstaff-providers.sbc>. Send all Service Provider ID requests with ALL required documents to [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org) for fastest processing. **Please also notify QCM when staff have separated employment with your program using the SPID Update form so we can terminate their access.**

### Exciting News- INFO NOTICE 19-014

As of March 11, 2019 DHCS has verified CAADE meets all requirements and can register and certify Alcohol and Other Drug counselors in the state of California.

**Monthly Documentation Review:** QCM has started monthly documentation review of each provider's charts per state mandate. Feedback on your program's documentation review will be sent out in the next month to supervisors.

**Access Line: (888) 868-1649**

**Invite:** Any CBO representative interested in attending our monthly BWell Quality Improvement Committee Work Group meetings please contact us for more info. (805) 681-5113. Our next meeting is 5/21/2019 in SB 2:30pm – 4:00pm. There is availability to join by phone. Attached is a flyer with more info.