

June 2019

QCM Tidbits

Alcohol and Drug Program Edition

Kudos

In May, QCM completed Programmatic Monitoring visits with the following programs: CADA Project Recovery, Family Service Agency, and Good Sam Project PREMIE! Keep up the great work! We really appreciate the excellent communication and collaboration in making these monitoring visits smooth and meaningful! Our goal is to help your programs succeed to ultimately provide quality services to our beneficiaries and community. Together, SO MUCH great work is being done. Thanks!

CBO Staff Spot Light of the Month

QCM would like to recognize Luis Gonzalez at Coast Valley in Lompoc. Luis was instrumental in a recent successful monitoring visit. Luis not only attends the County's many trainings, but it is apparent that he incorporates the information learned into the Coast Valley Program. Big Thanks for your collaboration and hard work!



Do you need to contact QCM?
Please email the team at
BWELLQCMADP@SBCBWELL.org

Information on Beneficiary Rights and required forms

Please send all Incident Reports, Appeals, Grievances, and **NOABDs** (previously NOAs) to BwellQCMADP@SBCBwell.org.
Brush up on our Bwell P & Ps at <https://www.countyofsb.org/behavioral-wellness/policy/4469>. To learn more Sign up for our upcoming Beneficiary Concerns Training June 14th, 2019!

Complaint Logs are Due JUNE 30th, 2019!!! Please send your Complaint Logs for April, May, & June on June 30th. Please send to BwellQCMADP@SBCBwell.org.

Follow Up from the Documentation Training 6/4/19

- New requirements for D.I.R.T. Notes in Describe Service Section:**
- Indicate if services were Face-to-Face, Telephone, Telehealth
 - Group Topic must match Group Topic on Sign In Sheet (EBPs)
 - Indicate Documentation- Start and End Time!!!

Justification of Continued Treatment is due for Outpatient Services no sooner than five months and no later than six months after the beneficiary's admission date to treatment at your facility/Program. If a client changes Level of Care (L.O.C.), an ASAM is completed and the Treatment Plan is updated to reflect this change in L.O.C. Per DHCS, the updated Treatment Plan at the new level of care restart the clock and a Justification of Continued Treatment would be due between the fifth and sixth month from the admission date to the new Level Of Care.

*Note that when there is a change in L.O.C. you will also complete discharge and admission data for CalOMS

LPHAs can **NOW** authorize their own Treatment Plans. **COMING SOON:** Stay tuned as we will be sending out a MEMO in the coming weeks outlining the process for how LPHAs will be able to authorize Treatment Plans completed by AOD Counselors!!!

Access Line: (888) 868-1649

Invite: Any CBO representative interested in attending our monthly BWell Quality Improvement Committee Work Group meetings, please contact us for more info. (805) 681-5113. Our next meeting is 7/16/2019 in SB 2:30pm – 4:00pm. There is availability to join by phone. Attached is a flyer with more info.