

QCM Tidbits

Mental Health Edition

Note Review and Note Reviewers Procedure

Please be sure you are up to date and following the latest note reviewer process outlined in a memo dated 2/26/19. This memo can be found on our website here:

<http://www.countyofsb.org/behavioral-wellness/qcmstaff.sbc> scroll down to Documentation Training Requirements and click on the “Note Review Process- Updated” hyperlink. Please note that QCM does not manage or assign note reviewers to staff in Clinicians Gateway. There is an automated process where any note reviewer that has access to the Fac/Prog of the note will be listed as an option to select as reviewer. If your note reviewer is not an option this is due to the note reviewer’s access to a specific Fac/Prog. A SPID form will need to be sent to QCM to request access to the Fac/Prog.

Credentialing Update

All BWell staff need to be credentialed PRIOR TO receiving a start date. Please send the SPID forms to your new hires as soon as possible to expedite this process. CBO’s should also be sending SPID forms BEFORE an employee begins work.

Welcome New Access Screener

Anabel Ceja-Guy, LCSW joined our team on 6/3/19 and has already taken the phone line by storm. Anabel has an extensive background working with at risk adolescents in the juvenile system and in DCFS. Most recently Anabel worked for Casa Pacifica in Ventura providing therapeutic services to children with trauma. In her spare time Anabel loves to dance. We are so happy to have her on the team!

Policies and Procedures

Our department is working hard to update policies and procedures to ensure the best possible services for our beneficiaries. Find the most up to date policies and procedures on our website here:

<http://www.countyofsb.org/behavioral-wellness/policies>

Documentation Refresher

Billing for participation in case conferences and team meetings:

It is permissible for staff to bill for the entire meeting time attended, if they were providing a billable service. The documentation must reflect how participation in this meeting will support client in meeting in one of the treatment goals.

Kudos to:

MAYRA PRIETO, CARLA SOTELO, JONATHAN GEE, DENISE REAGAN, and JULIE ADDISON for outstanding documentation in our monthly chart review. Keep up the great work!

**NOT EVERY
DAY IS GOOD.
BUT THERE IS
SOMETHING
GOOD IN
EVERYDAY.**

KUSHANDWIZDOM

Do you need to contact QCM?
Please email the team at
BWELLQCM@SBCBWELL.org