


M E M O R A N D U M

Date: August 2, 2019
To: DMC-ODS Alcohol and Drug Providers
From: Santa Barbara County Behavioral Wellness 
Subject: Out-of-County Beneficiaries as of 12/1/18- Revised
CC: ADP, Fiscal, QCM

This memorandum supersedes the November 27, 2018 “Out-of-County Clients as of 12/1/18”. Effective, December 1, 2018 we transitioned to DMC-ODS services. The DMC-ODS system is designed to serve Santa Barbara County residents only. For **active** Out-of-County beneficiaries, the following options are available:

- If the beneficiary lives in Santa Barbara County, then contact the beneficiary directly and have them update their Medi-Cal coverage, by requesting an Inter-County Transfer (ICT), with their current Santa Barbara County address through the Department of Social Services. **Please note that ICT requests take time to process and DMC coverage is NOT retroactive to the date of the request. Services provided in SB County will not be DMC eligible until the DHCS Eligibility Response identifies the “Subscriber County” as: 42- Santa Barbara.**
- If the beneficiary does NOT live in Santa Barbara County, then your agency may contact the County of residence and arrange for a contract with that County in order provide services to the beneficiary.
- If the beneficiary does NOT live in Santa Barbara County, or is waiting for an ICT request to be processed, the beneficiary shall be referred back to the County of residence, or “Subscriber County”, as indicated on the DHCS Eligibility Response in order to receive DMC-ODS substance use disorder services. Please find the following contact numbers below:
 - San Luis Obispo County DMC-ODS Access Line: 1-800-838-1381
 - Ventura County DMC-ODC Access Line: 1-844-385-9200

Per the DMC-ODS Provider contract, beneficiary Medi-Cal eligibility must be verified on a monthly basis using the Automated Eligibility Verification System (AEVS). Medi-Cal eligibility verification must also include verification that the beneficiary's "Subscriber County" is: 42- Santa Barbara County.

All services provided to beneficiaries with Medi-Cal coverage outside of Santa Barbara County will be denied effective 12/1/18.