

QCM Tidbits

Mental Health Edition

QCM Staff Spotlight



Sara Sanchez, a native Santa Barbarian, is licensed as an LMFT and is a certified Correctional Healthcare Provider. Sara has worked for two decades providing services for many local CBO and non-profit agencies (CASA, CADA, CALM, Casa Pacifica, Tri Counties Regional Center, SBC Jail) before becoming part of the QCM team last September. Sara has a fantastic sense of humor, 2 busy children and far too many animals that she loves and cares for- 2 dogs, 1 horse, 2 birds, 1 husband, and the occasional rescued baby possum. We love Sara's hard working and loving nature. We are so grateful to have her on the QCM team.

Billable services before the treatment plan is finalized:

Case Management may be provided before the treatment plan or assessment is in place, if the documentation reflects that the service is necessary either for linking a client to outpatient services or referring out to community, or that the beneficiary is need of an urgently needed service. This will be coded as "Targeted Case Management Interim." There is also the option of "Intensive Care Coordination Interim" for children who meet criteria to receive ICC.

Do you need to contact QCM?
Please email the team at
BWELLQCM@SBCBWELL.org



Quality Improvement Committee (QIC)

Our fiscal year 19/20 work plan is live! You can find it on our website here:

<http://www.countyofsb.org/behavioral-wellness/qcmcommittee.sbc>

Welcome New QCM Coordinator

Stacey Anderson, LMFT joined our QCM team on 7/29. Stacey has over ten years' experience working in behavioral health. She is a Santa Barbara local and is passionate about serving the community and helping build up our vulnerable populations so they can thrive and enjoy all that SB County has to offer. We are excited to have Stacey join our team!

PHF CMS Survey

The PHF completed a Centers for Medicare and Medicaid Services (CMS) audit in July. This survey included two reviews being done at the same time. Their focus was to identify areas of deficiency which in turn provides us opportunities to improve our processes and patient care. We can be very proud of the tremendous amount of improvements we have made since the last review in 2016. These successful changes have been noted and show in the success of these two audits! Thank you all for your part in helping to make PHF be the best it can be!