

August 2019

QCM Tidbits

Alcohol and Drug Program Edition

Kudos

Please welcome our new Access Line Screener Anabel Ceja-Guy! Anabel joined the team 6/3/19 and has an extensive background working with at risk adolescents. Anabel is an LCSW and is bilingual! QCM would like to recognize all CBO staff for your quick implementation of the new requirements in our D.I.R.T. notes, indicating services were face-to-face and start and end times for documentation in the “Describe Service” section! We have noticed your hard work in documentation review!

CBO Staff Spotlight of the Month

QCM would like to recognize **Christina Vasquez** from Good Samaritan. Christina oversees both Another Road Detox in Lompoc and Recovery Point Acute Care Residential in Santa Maria. Christina truly has a can-do attitude. Christina works tirelessly to ensure program requirements are met and beneficiaries receive the best care... all at the speed of light! If there is an issue, Christina jumps straight to figuring out how to fix it. Thanks for your hard work!



Do you need to contact QCM?
Please email the team at
BWELLQCMADP@SBCBWELL.org

Information on Beneficiary Rights and required forms

Please send all Incident Reports, Appeals, Grievances, and **NOABDs** to BwellQCMADP@SBCBwell.org. Brush up on our Bwell P&Ps at <https://www.countyofsb.org/behavioral-wellness/policy/4469>.

Provider Directory Update! QCM will be adding all staff providing direct services to beneficiaries to our Provider Directory to be in compliance with DHCS Info. Notice 18-020. Anoushka has sent your program’s spreadsheet to complete and we thank you for your assistance in this project! Once completed, this will be sent out monthly for you to easily update us with any changes!

New Policies and Procedures! We will be discussing a new County P&P around Care Coordination at our upcoming August 9th ADP User Group Meeting. We would like your feedback as a stakeholder.

Medical Records: Remember only forms from Clinicians Gateway that require client signatures can be printed. For all other Medical Records please request through BWELLHIMEHR@co.santa-barbara.ca.us

LPHAs can **NOW** authorize their own Treatment Plans. Stay tuned as we are working with Clinicians Gateway Gurus to enable LPHAs to authorize Treatment Plans completed by AOD Counselors!!! LPHAs- Please do not authorize AOD counselors’ Treatment Plans until further direction.

Updated Electronic Signature Agreement form. You can find it on our website here <http://www.countyofsb.org/behavioral-wellness/formsforstaff-providers.sbc> under “Staff & Providers/ Forms/ Clinicians Gateway”

New requirements for D.I.R.T. Notes in Describe Service Section:

- Indicate if services were Face-to-Face, Telephone, Telehealth
- Group Topic must match Group Topic on Sign In Sheet (EBPs)
- Indicate Documentation- Start and End Time!!!

BWell is excited to announce we will be hosting a 2-day conference on *Evidence-Based Approaches for Integrating Harm Reduction and MAT Services*, September 9-10, 2019!

Please see attached 2019-20 Training Calendar

Access Line: (888) 868-1649