

# QCM Tidbits

## Mental Health Edition

### QCM Staff Spotlight



This quarter our staff spotlight is on: Jessica Korsan, LMFT. Jessica joined our team December 2018. Her can do attitude and initiative to take on challenging projects, like the NACT, (as a newbie!) has been infectious and we cannot imagine the team without her. A little about Jessica: I came to the County after working for 10 years at Tri-Counties Regional Center and I love it! I have lived in SB the majority of my life. My husband, Matt, works for a local HVAC company and we have two fur-babies, Tank and Tyson. I am an auntie to 6 nieces and nephews (all in SB) and one more is on the way. They call me Yaya and life would not be the same without them. I love to travel and recently went to Colombia and am now planning a trip to Peru. I'm always told I have a lot of energy and love to tackle projects, big and small. I also love goofy pictures, spending time with family, and of course, the Dodgers!

### STAFF SEPARATIONS

QCM wants to remind everyone to complete a SPID Update form and send to QCM when an employee separates from an agency or goes on a leave of absence. This is important so that access to SC and CG can be suspended and PHI can remain protected. You can find the form on the BWell website under Quality Care Management or you can email [bwellqcm@sbcbswell.org](mailto:bwellqcm@sbcbswell.org) and have one sent to you.



Please email the team at [BWELLQCM@SBCBWELL](mailto:BWELLQCM@SBCBWELL).

### Chart Review Kudos

Wow! Look at all these outstanding clinicians maintaining chart compliance: **Rae Vargas, LMFT**  
**Denise Reagan, AMFT**  
**Patricia Lara, PhD**  
**Diana Peinado, LMFT**  
**Kassie Knudsen, LMFT**  
**Karina Villanueva, AMFT**

### QCM New Hire

After a competitive recruitment process Jonelle Rocha secured a full time civil service position as AOP for our team. Jonelle has been with us as a temp since December 2018 and we are thrilled to have her continue in a permanent role. We appreciate her calming energy and kind heart. Congrats, Jonelle!

### Quality Improvement Committee

Our Quality Improvement Committee (QIC) has been working hard (and having fun!) on FY 19/20 work plan goals. These goals include:

1. Improve continuity of care
2. Increase staff support/development & improve morale
3. Improvement to Access and Timeliness
4. Improve Access, Accuracy, and Sharing of Data

We welcome new participants at any point in the fiscal year. Our committee meets: Third Tuesday of each month 2:30-4 live in SB Childrens 119. Video conferencing is available in SM and Lompoc.