

# QCM Tidbits

## Alcohol and Drug Program Edition

### Kudos

We want to recognize all of our Residential Providers as QCM has completed Programmatic Monitoring visits this year for all of our 3.1 and 3.2 providers. We have been overwhelmingly impressed to see how much great work is being done in supporting our beneficiaries through this new DMC-ODS benefit, ultimately improving the lives of many of our Santa Barbara County residents and neighbors who have struggled with SUDs. KUDOS to our 3.2 providers in implementing the new 3.2 documentation requirements so quickly and thoroughly. We also want to acknowledge all of the CBO staff that continue to attend important county trainings and implement the many changing and new documentation requirements.

#### CBO Staff Spotlight of the Month

QCM would like to recognize John Gabbert from Aegis Santa Barbara. As program manager, John is being highlighted for his tremendous efforts in working with QCM and beneficiaries in challenging situations. John has demonstrated clinical skills, taking into consideration beneficiary rights and wellbeing, County P&Ps, and his clinic staff's concern in problem solving challenging cases.



Do you need to contact QCM?

Please email the team at

[BWELLQCMADP@SBCBWELL.org](mailto:BWELLQCMADP@SBCBWELL.org)

Information on  
Beneficiary  
Rights and  
New  
Requirements!

Please send all Incident Reports, Appeals, Grievances, and **NOABDs** to [BwellQCMADP@SBCBwell.org](mailto:BwellQCMADP@SBCBwell.org). Brush up on our Bwell P&Ps at <https://www.countyofsb.org/behavioral-wellness/policy/4469>.

**MEMOS-** ADP gets important information including new requirements to you through Memos. We have uploaded important memos onto our Website for you to easily reference. Find them here: <http://www.countyofsb.org/behavioral-wellness/qcmcommunications.sbc> under the Quality Care Management/ Communications- Info Notices / ADP Memos tab.

Withdrawal Management 3.2 requirements went into effect 9/1/2019!  
Medical Necessity and Treatment Plans are now required for 3.2.

### Treatment Perception Survey (TPS)

Survey Week October 7<sup>th</sup>-11<sup>th</sup>

QCM will be printing each program's surveys and delivering them to program representatives at the October 4<sup>th</sup> ADP User Group Meeting!!!

This is a State requirement and an opportunity to get feedback from the people we serve! Read more about TPS at UCLA's website: <http://www.uclaisap.org/dmc-ods-eval/html/client-treatment-perceptions-survey.html>. Also, see attached instructions.

#### Physical Examination Requirements

- If the client has had a physical in the last 12 months, physician must review exam results within 30 days of admission to treatment.
- Program physician may perform a physical exam within 30 days.
- If there is no physical exam, counselor must include client obtaining a physical as a goal on the Treatment Plan. Once obtained, program physician must review.

\*Physicians must document this review by one of the following:

- Physically printing name, signing, and dating the exam,
  - Writing a non-bill note in CG stating they reviewed the exam including exam date,
  - When approving treatment plans writing they approve treatment plan and have reviewed the physical exam including exam date.
- \*Any medical issues found should be on the Treatment Plan.*

Please see attached revised 2019-20 Training Calendar  
Access Line: (888) 868-1649