

## M E M O R A N D U M

**Date:** 09/05/2019

**To:** DMC-ODS Providers, Santa Barbara County

**From:** Dipak Neupane, Revenue Manager, Department of Behavioral Wellness

**Subject:** Drug Medi-Cal Claim Review & Certification Timing

**CC:** Chris Ribeiro, CFO  
John Doyle, Division Chief, ADP  
Melanie Johnson, Contracts Manager

---

It has come to our attention that our ODS providers request/require additional time to review their monthly DMC-ODS claims before submitting signed certifications to the County. As it stands currently the Department requires contracted CBO's to return the signed Certification within two business days.

After considerable review, it has been decided to increase the deadline by one business day for a total of three business days for CBO's to review, sign and return DMC-ODS claims certifications to the Department.

We would like to remind our DMC-ODS providers of the importance of submitting DMC Certifications on time. Timely submission of claim certifications by all DMC-ODS providers helps the Department to disburse DMC payments to providers in a timely manner. This also allows the Department to submit services to the State for reimbursement, receive & review EOBs back from the State for further analysis, and distribute EOBs/Denials to the DMC-ODS providers for analysis and correction.

We thank you for critical services you provide in our community. Revenue team is committed to provide any assistance you need to successfully bill for the services you provide.

Administration

300 N. San Antonio Rd., Bldg. 3, Santa Barbara, CA 93110 TEL: (805) 681-5220 TOLL-FREE: (888) 868-1649

[countyofsb.org/behavioral-wellness](http://countyofsb.org/behavioral-wellness)