

Terminology

- **Consumer** – Client, Patient, Person receiving the services.
- **Pre – Consumer** – A potential Consumer, Client, Patient or Person that has not officially been added to the system as a consumer. Can be seen only on the **Call Logging** and **Screening** screens.
- **Guarantor** – A guarantor is the person who will be billed for all charges not covered by payor plans or other publicly financed services.
- **Facility** – The key contracting, billing and accounting / budgetary entity.
- **Program** – Linked to Facilities, Provides services for a designated population
- **Service Code** – Service Code is the identifier that is used to describe what services are provided by an agency.
- **Service Provider** – Employees or contract providers; Individuals that provide services.
- **Authorization** – Represents internal/external permission for a Provider to perform services for a consumer.