

ADMHS *Director's Report*

Prepared for the Mental Health Commission, July 15, 2015

ADMHS CONTRACTS UNIT RECOGNIZED FOR OUTSTANDING WORK

Summary: The Contract Team is currently wrapping up the FY 2015-16 contract renewal process. Contracts and renewals are scheduled across several Board of Supervisors hearings in June and July with the focus of prioritizing Medi-Cal contracts for review before the beginning of the fiscal year. The renewal process this year included two key improvements: (1) a series of meetings with community-based organizations (CBOs) to integrate contract discussions with the Alcohol and Drug Program (ADP) and Mental Health and (2) a collaborative initiative with CBOs partners to revise contract performance objectives to reflect measurable, outcome-oriented deliverables.

We congratulate the ADMHS contracts staff who ensured that all contracts for the department were completed and reviewed by the Board of Supervisors on time. No contracts were delayed by questions or incompleteness. Several supervisors commented on how smoothly the process went. The Chair of the Board recognized the ADMHS contract process and content as a model for other departments. In addition, Supervisor Adam commented positively on the measurable performance outcomes that were included in the contracts.

The success of this year's improvements in the contract renewal process was due to the tireless effort and hard work of team members from ADMHS Contracts, Fiscal and Programs. Special acknowledgements go to the Contract Team (Danielle Spahn, Denise Morales, Qiuana Lopez, Nicole Dominguez and Annie Chen) for their energy, determination, multi-tasking abilities and flexibility.

NAME CHANGE MOVES FORWARD

Summary: ADMHS is moving forward with the proposed departmental name change. The proposed name change will be presented to the Board of Supervisors for approval on August 25th. More information will be provided following Board approval.

PERSONNEL CHANGES AT ADMHS

Michael Craft, ADMHS Director of Clinical Operations, has accepted a position in Public Health as the Santa Maria Clinic Director. He will begin working in Public Health in mid-August, allowing time to transition many of his ADMHS duties including his systems change activities.

As you may recall, a new ADMHS Clinical Operations Division Chief, Ana Vicuña, recently came on board to fill a critical clinic leadership position vacant for over two years and the first Forensic Manager for ADMHS, Stacy McCrory, will begin work in mid-August. These positions will assist in addressing many of the ongoing needs of the department.

We appreciate the many contributions Michael has made to the department over the years and particularly during the systems change planning process. We look forward to continued collaboration with him in his new role at Public Health.

DHCS CHART REVIEW COMPLETED

Summary: From July 6-10 a nine-person team from the California Department Health Care Services (DHCS) made an onsite review of 60 ADMHS client charts that included 1,075 notes. The reviewers offered a forum for technical support and feedback for leadership and clinicians, which was well received by all participants. A draft written report is expected within 60 days.

ADMHS FORENSIC MANAGER SELECTED

Summary: Stacy McCrory, MFT, has been hired to serve as the new Forensic Manager for ADMHS. Stacy will begin August 17th. The Forensic Manager is a newly developed position designed to oversee the expanded Justice Alliance program, as well as other departmental forensic programs, including AB109 prisoner realignment, Juvenile Justice Mental Health Services and forensic programs addressing alcohol and other drug-related problems, mental illness and co-occurring and homeless populations. Stacy will oversee a countywide forensic team and report to the Division Chief of Clinical Operations.

"I am excited about the direction the department is heading," notes Stacy. "Of course, the much anticipated expansion of forensic services is long overdue. I am focused on a team approach to streamlining services and providing resources and support necessary for successful client outcomes for some of our community's most complex cases."

ANKA SANTA BARBARA CRISIS RESIDENTIAL OPENS JULY 15

Summary: Anka Santa Barbara Crisis Residential facility will open July 15th, 2015 on the site formerly called "La Morada." Anka Santa Barbara Crisis Residential is an eight-bed facility at which adults recovering from mental health challenges may stay for up to 30 days. This addition to the Santa Barbara region continuum of services is staffed by licensed behavioral health professionals and peer support specialists

Residents are offered a wide array of services in a supportive and caring environment. Daily in-house programs including support groups, daily living skills training, access to community resources, and development of personal support systems. Anka Santa Barbara Crisis Residential promotes wellness and recovery in a voluntary environment.

Admission to one of the Crisis Stabilization facilities, including the Anka Santa Maria Crisis Residential location, will be based on a review of the referral by a Mobile Crisis/Crisis Triage worker or a health care provider at the Santa Barbara Psychiatric Health Facility (PHF).

ADULT INTENSIVE OUTPATIENT TREATMENT (IOT) LAUNCHED

Summary: ADMHS is expanding its Drug Medi-Cal (DMC) alcohol and other drug (AOD) client services by introducing Intensive Outpatient Treatment (IOT) for non-perinatal adults. These services will provide a minimum of nine hours of outpatient treatment to clients who need more intensive treatment services. Until recently, intensive outpatient treatment was allowed only for perinatal – pregnant and postpartum – clients. Now IOT may be provided for any eligible adults. The current request for proposal (RFP) is for a pilot program that will provide IOT for up to 50 clients in one or more locations. It will create a more robust and inclusive system of AOD care.

STAKEHOLDER MEETINGS TO EXPLORE ORGANIZED DELIVERY SYSTEM (ODS)

Summary: ADMHS will transform and improve its Drug Medi-Cal (DMC) alcohol and other drug (AOD) system of care by creating an Organized Delivery System (ODS) in the next fiscal years – 15-16 and 16-17. Authorized by the State of California Department of Health Care Services (DHCS) through what is called the "ODS Waiver," counties will assess service gaps and needs and create a prevention and treatment system that will best address individual and community needs. The first part of this process is the organization of stakeholder meetings to collaborate on analyzing data and defining an ODS plan. The County of Santa Barbara Alcohol and Drug Program (ADP) will begin organizing these stakeholder meetings on August 3rd, and the process will be guided, in large part, by systems change and Mental Health Services Act (MHSa) principles.

COMMUNITY FORUMS TACKLE SAFE DISPOSAL OF DRUGS

Summary: Led by the 3rd District in response to changes in Drug Enforcement Agency (DEA) policies and an epidemic of prescription drug abuse, the County of Santa Barbara has organized community meetings to explore the safe disposal of drugs. The accumulation of unused medications is dangerous for children, pets, seniors and teens. The improper distribution of leftover medications contaminates our water and environment. The County of Santa Barbara is acting quickly to explore these issues and seeks ideas, suggestions, and solutions from the community for establishing a convenient drug collection program. Two community meetings were scheduled to explore these issues. The first was held Tuesday, July 14, 2015, 6:00 PM, at the Santa Barbara Public Health Auditorium. The second will occur on Thursday, July 16, 2015, 6:00 PM, at the Santa Maria Public Library, 421 S, McClelland St. Santa Maria.

NEW STAFF GROUP FORMED TO ADVANCE SYSTEMS TRANSFORMATION

Summary: Dr. Gleghorn has formed a new ADMHS staff team to advance systems transformation. The team, which consists of Lyra Monroe, Cuco Rodriguez, Yentran Tran, Dr. Elisa Gottheil, Dr. April Howard, Yaneris Muñiz, and Eric Baizer will meet weekly and work to ensure fuller integration of action teams, change agents and guiding principles into the overall operations of ADMHS.

FAMILY ENGAGEMENT FOCUS OF JULY DISCUSSION OF GUIDING PRINCIPLES

Summary: In June the Director initiated an ongoing series of monthly discussions of the principles that guide the public behavioral health system. The focus this month is family engagement. We thank ADMHS policy and procedure expert Yaneris Muñiz for preparing background information to help guide this discussion.



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