

# Board Inquiry Form

Inquiry Number: 09

Board Member	
Carbajal	
Wolf	
Farr	
Gray	
Lavagnino	X

Department: TTC

Date: 06-05-12

Page(s) of Budget Book: Service Level Impacts

## Request/ Question:

Veterans Services: If we want to keep all 3 offices open, what is the full restoration costs - can one employee cover 2 locations?

Response Prepared by: Harry Hagen, TTC

## Response:

The Santa Barbara Office would cost \$73K for eight months of operations, because department has one-time fund balance to fund four months of operations in FY 2012-13. The Lompoc Office would cost \$106K annually. The full cost to restore both offices totals \$179k to have 3 Veteran's Services Offices and no administrative staff in FY 2012-13. Further detail will be provided in the TTC budget presentation.

For the current fiscal year the Treasurer Tax Collector's (TTC) office has had two employees covering three offices but can't handle the volume of work. The TTC doesn't believe that it's feasible with the demand that exists for one employee to cover two offices.