LEADERSHIP COMPETENCIES

**EMOTIONAL AND SOCIAL INTELLIGENCE (LS)**
Understanding one’s own and others’ feelings and emotions and using this awareness to navigate complex social relationships and environments to achieve organizational goals.

**CULTURAL HUMILITY (LS, LO, LC)**
Cultivating an environment that is other-oriented rather than self-focused and leveraging the information to build high performing teams for better business outcomes.

**COURAGE & CURIOSITY (LS, LO, LC)**
Stepping out of one’s comfort zone, challenging the process, standing by professional/personal conviction and exploring new possibilities.

**TRANSFORMATIONAL LEADER (LS, LO, LC)**
Articulates a future focused vision, identifies novel opportunities that challenge the status quo, encourage creativity in followers, stimulating them to achieve extraordinary outcomes.

**GLOBAL LEADERSHIP (LS, LO, LP, LC)**
Awareness of macro/micro economic factors that impact the organization and make informed decisions within the political, legal, environmental framework.

**DIGITAL COMPETENCY (LP, LC)**
Maximizing the use of digital technologies to deliver value to both employees and residents.