Healthcare Partner/EMS Provider Coordination Conference Call

COVID-19

March 26, 2020
8:30 – 9:30 am all facilities/agencies
9:30 -10 am long term care & home health
Purpose of Partner Conference Call

- Assure and coordinate situational awareness between partners and PHD/EMSA
- Share best practices to prevent spread of COVID-19
- Discuss and confirm guidance to assure health care worker and patient safety
- Identify resource shortages and determine solutions
- Promote coordinated and efficient response to protect the community
Agenda

I. Situation Update
II. Resources, Supply Chain & Request Process
III. Updated Testing Triage Tool
IV. Health Care Worker Return to Work Algorithm
V. Questions? Additional Issues?
VI. SNF & Long Term Care
   I. Accepting confirmed COVID-19 patients discharged from hospital
COVID-19 Situation Update - Santa Barbara County

• PHD actively investigating multiple case contacts with confirmed cases.
• Cases reported daily on https://publichealthsbc.org/status-reports/
COVID-19 Situation Update - California

On March 16th – Gavin Newsom issued an executive order to protect the health and safety of most vulnerable residing at health care, residential and non-residential facilities licensed by the state.

Multiple counties in California have issued “shelter in place” or “shelter at home” orders for population to stay home to reduce the spread of the disease.

<table>
<thead>
<tr>
<th>Total Positive Cases</th>
<th>2,535</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fatalities</td>
<td>53</td>
</tr>
<tr>
<td>Community-acquired cases</td>
<td>707</td>
</tr>
<tr>
<td>Person to Person transmission</td>
<td>1,828 *</td>
</tr>
</tbody>
</table>

*This number includes 35 health care workers

March 24, 2020

https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx
COVID-19 Situation Update - Global Cases

https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6
PHD Department Operations Center (DOC) Activating

- **Open 7 days a week - 8:00 am - 5:00pm**
- After hours email and phone
- Provides additional staff to carry out PHD objectives
- Respond to cases and provider/public information requests
- Coordinates contact tracing
- Orders and prioritizes resources for distribution
- Supporting symptomatic homeless individuals with alternate sheltering
- Developing plans for opening alternate shelter for symptomatic individuals that do not require hospitalization
## Communication with PHD DOC

<table>
<thead>
<tr>
<th>WHO?</th>
<th>WHEN?</th>
<th>HOW?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disease Control</td>
<td>24/7 Used to contact and report PUI / request testing for facilities, HCW</td>
<td><strong>805-681-5280</strong></td>
</tr>
<tr>
<td>EMS Duty Officer</td>
<td>After hours requests for PPE and assistance</td>
<td><strong>805-694-8301</strong></td>
</tr>
<tr>
<td>PHD Department Operations Center (DOC)</td>
<td>8:00 am – 5:00 pm 7 days a week! Please use email for any communications regarding COVID-19!</td>
<td><strong><a href="mailto:Operations.medicalbranch@sbcphd.org">Operations.medicalbranch@sbcphd.org</a></strong> (805) 696-1106 – DOC Operations</td>
</tr>
</tbody>
</table>
Resources and Supply Chain

Current supply chain issues/shortages
- Procedure masks
- Isolation gowns
- Hand sanitizer
- Toilet paper
- Gloves
- Thermometer covers
- Eye protection

PHD PPE Distribution:
- South County: pick up at PHD office or warehouse
- Mid/North County: Deliveries twice a week and can pick up if you have capacity
Scarce Medical Resources Committee

Reviews and distributes scarce resources to prioritized healthcare/other providers

Representatives from:

- Coalition Steering Committee Reps
- Coalition clinical advisor
- PHD, EMSA, OEM, Health Officer

What does this mean for my PPE requests?

- It will take longer for a request to be filled
- Requests for scarce medical resources must be prioritized and approved by committee
Resource Request Process

- The County MHOAC has responsibility to Assess resources
- Allocate according to priority to protect the community and
- Monitor shortages
- Make requests to CDPH

- Important to make ALL requests through this process
- Please do not contact Direct Relief unless you are a regular recipient
New Resource Request Process

http://www.countyofsbs.org/phd/epp/forms.sbc

Must complete situation report weekly and whenever you do a resource request

Access resource request form is in sit rep

Different situation reports based on your facility or agency type

If you have questions about which one to fill out let us know!
Resource Request Form

Santa Barbara County Scarce Medical Resource Request Form

Requests should be made to sustain essential functions for a period of one week.
If you have questions please contact operations.medicalbranch@sbcphd.org or call the PHD DOC at (805) 656-1106.

Facility/Organization Name *

What type of Facility are you? *
Select

Average daily census of the community/clients served by the organization? *
- <10
- ≤ 50
- <100
- 100+

Number of essential staff with direct patient interaction or who work in a patient care area? *
- <10
- ≤ 50
- <100
- 100+

Facility has the ability to isolate sick from the well those with confirmed COVID-19? *
- N/A
- "No"
- "Yes"

Can the facility continue to perform their core functions without the supplies? If so, for how long? *
- 4 weeks
- 2 weeks
- 1 week
- 0 weeks

Comments

Supply Request

Please request what you need to complete essential functions only. The form allows you to request by supply type or to see everything and request multiple PPE items.

Contact name *

Contact Phone Number *

Contact Email *

Request Date Made
(mm/dd/yyyy)

Delivery or Pick-up supplies requested:
- Delivery
- Pick-Up

Priority
- Emergent (<12 hours)
- Urgent (>12 hours)
- Sustainment

Type of Scarce Medical Resource Needed? *
Select

Impact if Request Not Filled *

Send me a copy of my responses

Submit
Requesting N-95 Fit Testing Kits

• PHD has 8 qualitative fit testing kits to loan
• Facility/agency can request up to 2 kits
• To request: https://app.smartsheet.com/b/form/386bce37fa7b4e21a5c11af7948fdb50
CDC Optimizing PPE

Strategies for Optimizing the Supply of PPE

- Eye Protection
- Isolation Gowns
- Facemasks
- N95 Respirators

- Provides strategies for different stages (conventional, contingency and crisis)
- All facilities and agencies should review and plan to implement these strategies

Making Face Shields

Supplies:
- Binding covers for reports
- Egg crate foam
- Glue gun
- Blue tape
- Staples
- Cohesive bandage
# Updated Testing Triage Tool

**COVID-19 Testing Criteria-March 23, 2020**

<table>
<thead>
<tr>
<th>Phone or In-Person Triage Questions</th>
<th>YES</th>
<th>NO*</th>
<th>Points Allocated</th>
<th>Points Earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you have a fever (above 100.4°F)?</td>
<td>YES=1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you have a new cough?</td>
<td>YES=1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you have new shortness of breath or pain with taking a deep breath?</td>
<td>YES=1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you have new gastrointestinal symptoms such as diarrhea, vomiting or abdominal pain?</td>
<td>YES=1</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*If the answer is NO to all of the above questions, the patient is not a candidate for COVID-19 Testing. If the answer is YES to any of the above, proceed with the next section (below)*

**Have you had close contact with a person with documented COVID-19 infection?**

**Are you age 60 or older?**

**Do you have any underlying chronic lung disease, such as COPD, fibrosis, etc.?**

**Do you have any of the following conditions:**
- a. Cancer
- b. Cerebrovascular disease
- c. Diabetes
- d. Chronic cardiac disease
- e. Other conditions that may lower your immunity (e.g., HIV) or medications that may lower your immunity, such as steroids, immunotherapy, chemotherapy?

**Patients who score 5 or more points may be candidates for COVID-19 testing if other sources of illness have been ruled out. It will be up to the provider to determine what additional evaluation should be performed prior to COVID testing, but other considerations for an in person assessment include the following: pulse ox, temp., point of care flu testing, CBC, etc.**

Any patient referred for COVID testing should be wearing a face mask and should be quarantined at home until the test results are known.

*NO responses don’t earn any points

**Close contact is defined as being in close proximity (within 6 feet) of a COVID-19 case for a prolonged period of time. Close contact can occur while caring for, living with, visiting, or sharing a healthcare waiting area or room with a COVID-19 patient or having direct contact with infectious secretions of a COVID-19 case.**

**TOTAL:**
COVID Specimen Testing

Specimen

Quest or LabCorp
4-5 days

Public Health Lab
Requires health officer approval
Prioritizes Healthcare Personnel and Facility Residents
1-2 days
Exposed Health Care Worker or First Responder Return to Work Algorithm

**HCW or First Responder with prolonged close contact to suspected or confirmed COVID-19 case without wearing recommended PPE**

**ASYMPTOMATIC**

- **NO COVID-19 TEST**
  - **Option 1: Return To Work**
    - May continue to work if for 14 days from last exposure:
      1. Remain asymptomatic AND
      2. Perform daily fever/symptom check AND
      3. Wear a face mask at all times while at work.
  - **Option 2: Quarantine**
    1. Isolate for 14 days from last exposure:
    2. Perform daily fever/symptom check.

**SYMPTOMATIC**

- If symptoms become severe, provide guidance on how to seek medical care without exposing additional people. Wait for lab results.
- **COVID-19 TEST result while pending**
  - **NEGATIVE**
    - **Option 1: Return To Work**
      1. 24 hours after fever has resolved without the use of fever reducers:
      2. Perform daily fever/symptom check.
  - **Option 2: IsoLate**
    1. 14 days from last exposure:
    2. Perform daily fever/symptom check.
    3. 14 hours after fever has resolved without the use of fever reducers:
    4. Other symptoms have improved significantly

- **POSITIVE**
  - Isolate until:
    1. 7 days have passed from onset of symptoms AND
    2. 72 hours after fever has resolved without the use of fever reducers AND
    3. Other symptoms have improved significantly

**Return to Work**

Must follow relevant isolation precautions, AND wear mask at work for 14 days after last exposure if now works with severely immunocompromised patients. Cannot return to work until 14 days after last exposure.

- **Santa Barbara County Public Health**
SNF & Long Term Care – 9:30- 10:00am

Things to discuss:

• Hospitals and SNFs alerting PHD about discharges to their facility or suspect cases
  • ReddiNet
• Accepting positive COVID-19 discharges
• Creating specific facility or facilities in county that will be designated to accept these patients
Patients with confirmed or suspected COVID-19 should not be sent to a long term care facility via hospital discharge, inter-facility transfer, or readmission after hospitalization without first consulting the local public health department. This will prevent the introduction of COVID-19 into a highly vulnerable population with underlying health conditions in a congregate setting. As discussed above, as the pandemic rapidly progresses, it will be necessary to designate certain long term care facilities as receiver sites for those with confirmed or suspected COVID-19; this would constitute community cohorting of COVID-19 patients requiring long term care but not hospital-level care. Regional healthcare systems should begin planning for this community-level cohorting now, as part of their overall triage system to direct individuals to the right level of care.”
Skilled Nursing Facilities Staff

• PHD requested each SNF submit list of staff so PHD can look at # of staff that are working at multiple facilities
  • Still need lists from the following facilities:
Wrap Up!