Healthcare Partner/EMS Provider Coordination Conference Call

COVID-19

July 2, 2020
8:30 – 9:30 am all facilities/agencies
9:30- 10 am- Testing Requirements- Adult & Senior Care Licenses
Purpose of Partner Conference Call

- Assure and coordinate situational awareness between partners and PHD/EMSA
- Share best practices to prevent spread of COVID-19
- Discuss and confirm guidance to assure health care worker and patient safety
- Identify resource shortages and determine solutions
- Promote coordinated and efficient response to protect the community
Agenda

I. Situation Update
II. Updated Guidance
   I. Hospital Discharge Criteria & Reporting Process
   II. SNF/LTC Transfer Criteria & Process
   III. Testing
III. Resources, Supply Chain & Request Process
IV. Questions? Additional Issues?
# COVID-19 Situation Update - Santa Barbara County

## Geographic Area as of 7/1/2020

<table>
<thead>
<tr>
<th>Geographic Area</th>
<th>Daily Cases</th>
<th>Total Confirmed Cases</th>
<th>Recovered by Region</th>
<th>Active Cases by Region</th>
<th>Number of Deaths</th>
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<tbody>
<tr>
<td>SOUTH COUNTY UNINCORPORATED AREA Includes communities of Montecito, Summerland and the City of Carpinteria</td>
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<tr>
<td>CITY OF LOMPOC and the communities of Mission Hills and Vandenberg Village</td>
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<td>COMMUNITY OF ORCUTT</td>
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<tr>
<td>Out of County</td>
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<td>-</td>
<td>-</td>
<td>-</td>
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<tr>
<td>Pending</td>
<td>28</td>
<td>81</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>268</strong></td>
<td><strong>3164</strong></td>
<td>-</td>
<td>-</td>
<td><strong>29</strong></td>
</tr>
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</table>

[https://publichealthsbc.org/status-reports/](https://publichealthsbc.org/status-reports/)
California COVID-19 By The Numbers
July 1, 2020
Numbers as of June 30, 2020

CALIFORNIA COVID-19 SPREAD
232,657 TOTAL CASES
(+5,898 for 6/30/2020 +3,842 Additional Received)

Ages of Confirmed Cases
- 0-17: 18,672
- 18-49: 133,458
- 50-64: 48,149
- 65+: 32,145
- Unknown/Missing: 233

Gender of Confirmed Cases
- Female: 114,626
- Male: 116,952
- Unknown/Missing: 1,079

6,090 (+110) Fatalities

Hospitalizations
Confirmed COVID-19
5,196/1,617
Hospitalized/in ICU

Suspected COVID-19
1,416/242
Hospitalized/in ICU

For county-level hospital data: bit.ly/hospitalsca

Delayed Reporting of Cases
Due to CA’s dramatic increase in testing capacity + growing demand for tests + labs + local public health departments are processing and verifying more test results than ever. As a result, the reporting of some test results has been delayed. CDPH is
COVID-19 Situation Update - Global

Total Confirmed
10,726,802

Confirmed Cases by Country/Region/Province:
- 2,686,928 US
- 1,448,753 Brazil
- 660,231 Russia
- 604,641 India
- 314,992 United Kingdom
- 288,477 Peru
- 282,045 Chile
- 249,659 Spain
- 240,766 Italy
- 232,845 Iran

Global Deaths
516,970

US State Level Deaths, Recovered:
- 128,064 deaths, 70,590 recovered
  - New York US
- 60,632 deaths, 40,300 recovered
  - New Jersey US
- 43,991 deaths
  - United Kingdom
- 34,768 deaths
  - France
- 29,184 deaths
  - Italy
- 28,510 deaths
  - Mexico
- 28,360 deaths
  - Spain
- 17,854 deaths
  - India
- 11,106 deaths
  - Global Deaths
- 11,106 deaths
  - Global Recovered

https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6
PHD Department Operations Center (DOC)

Open Monday-Friday -8:00 am- 5:00pm

- After hours email and phone
- Provides additional staff to carry out PHD objectives
- Respond to cases and provider/public information requests
- Coordinates contact tracing and additional testing
- Orders and prioritizes resources for distribution
- Supporting symptomatic homeless individuals with alternate sheltering
- Supporting individuals in hotels that are unable to isolate at home or have been discharged from the hospital
## Communication with PHD DOC

<table>
<thead>
<tr>
<th>WHO?</th>
<th>WHEN?</th>
<th>HOW?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Santa Barbara County Disease Control</strong></td>
<td>Used to contact and report positive cases, and suspect cases in SNF/LTC and HCW</td>
<td><strong>805-681-5280</strong> – 24/7 number <strong><a href="mailto:dc@sbcphd.org">dc@sbcphd.org</a></strong> – hospitals report discharges, submit line lists</td>
</tr>
<tr>
<td><strong>EMS Duty Officer</strong></td>
<td>After hours requests for PPE and assistance</td>
<td><strong>805-694-8301</strong></td>
</tr>
</tbody>
</table>
| **PHD Department Operations Center (DOC)** | Operations Section: M-F 8 am- 5pm | **Operations.medicalbranch@sbcphd.org**  
Jan Koegler- 805-681-4913  
Stacey Rosenberger- 805-681-4912 |
GOVERNOR NEWSOM ORDERS CLOSURE OF ADDITIONAL SECTORS IN SANTA BARBARA COUNTY

Health Officer Order to be Issued

(SANTA BARBARA, Calif.) – Governor Gavin Newsom and the California Department of Public Health (CDPH) today released guidance directing that counties on the County Monitoring List for three or more consecutive days to close indoor operations for sectors that promote the mixing of populations beyond households and create environments where physical distancing and wearing face coverings is difficult. The County Health Officer, Dr. Henning Ansorg, will issue a health officer order mandating the closure of the following industries:

- Bars, breweries, pubs, and brewpubs
- Indoor Dine-in restaurants
- Indoor Wineries and Tasting Rooms
- Indoor Family Entertainment Centers
- Indoor Movie Theaters
- Indoor Zoos and Museums
- Indoor Cardrooms

The health officer order will be finalized and issued tomorrow, July 2 with further details. Closures will take full effect as early as July 2, 2020 at 5 p.m. Emergency permits for food service will no longer be allowed in any of the listed sectors. This guidance is to stay in place for a minimum of three weeks and is subject to extension based on epidemiologic indicators.
California Monitoring List

California Statistics
Total Population: 40,129,160

Note: The 6/30/2020 update for case data is currently undergoing reconciliation and will be delayed. Specifically, some cases have been reallocated to prior days to more closely align with when they were identified.

882
New Deaths (Last 14 Days)
2.2 Per 100K
6,090 Total Deaths

1,256,188
Tests Reported (Last 14 Days)
6.0% Test Positivity
2.2 Daily per 1,000 Residents
4,254,176 Total Tests Reported

Click on map or Select from the menu below to view county-specific metrics.

(All)

Select County for COVID-19 Website

https://covid19.ca.gov/roadmap-counties/
COVID-19 Provider Teleconference: Patient Information for Isolation and Quarantine
June 29, 2020

In response to increasing numbers of positive cases and significant challenges with CalREDIE’s Electronic Lab Reporting system, the Health Officer is hosting a teleconference to request your assistance in partnering with us to help communicate and assure compliance with isolation and quarantine for COVID-19. Your participation is appreciated.

Date: June 30, 2020
Time: 3:00 pm – 4:00 pm
Number: +1 (224) 801-3412 Access Code: 195-208-437

The Public Health Department is asking providers to communicate specific instructions on isolation and quarantine to:

1. Persons who are diagnosed based on a positive test
2. Persons who are likely to have COVID-19 based on symptoms
3. Persons who have had close contact with a positive case.
Action Steps for Providers:

If COVID-19 is presumed or confirmed, the diagnosing provider is asked to:

- **Instruct the patient to immediately self-isolate** and provide the patient with SBCPHD Isolation Instructions.
- **Review home isolation instructions** with patient emphasizing the content of the following sections:
  - When to seek medical care, and what to do if symptoms worsen, when to seek medical care, and when to call 9-1-1.
  - Protect others—Stay isolated, except to get medical care, until the home isolation period ends.
- **Ask patient to identify and inform their close contacts of the need to quarantine for 14 days.** Close contacts are defined as persons who were within 6 feet, for 15 minutes or more, beginning 48 hours before their symptoms began (or 48 hours before the date of positive test if asymptomatic). The patient should provide each close contact with quarantine instructions.
- **Plan to closely monitor patients** at increased risk for severe disease, such as older adults and persons with underlying medical conditions (see CDC High-Risk Conditions). If these patients are living alone or are the only responsible adult in the home, discuss with them virtual daily check-in option. Consider contacting them frequently as there is potential for rapid clinical deterioration.
- **Inform them that Santa Barbara County Public Health will attempt to call** them to interview them for contact tracing. Please encourage them to answer Public Health’s calls and to call them back if they receive a message.
- **Ending Isolation and Return to Work/School**—SBCPHD recommends the CDC’s symptom-based and time-based criteria to end home isolation. No test of cure is needed once the patient has met the criteria as outlined below.
Home Isolation and Quarantine Instructions for People with COVID-19 Infection

The following instructions are for people who have positive tests for COVID-19. It also includes quarantine information for their close contacts, families, or caregivers.

If you are a health care worker or first responder, please refer to guidance from your employer. If you test positive at a community testing site, urgent care or hospital, inform your medical provider of your positive result.

All persons who test positive for COVID-19 must isolate themselves and inform their close contacts.

More information on how to isolate and inform your contacts is on the next page.

Home Care

There is no specific treatment for the virus that causes COVID-19. Here are steps that you can take to help you get better:

- Rest
- Drink plenty of fluids
- Take acetaminophen (Tylenol®) to reduce fever and pain.
- Note that children younger than age 2 should not be given any over-the-counter cold medications without first speaking with a doctor.
- Note that these medicines do not "cure" the illness and do not stop you from spreading germs.

Seeking Medical Care

Make a note of when your symptoms started and continue to monitor your health. Stay in touch with your doctor and seek prompt medical care if your symptoms get worse. People who are age 65 years and older or who have a health problem such as a chronic disease or a weak immune system may be at a higher risk of serious illness.

Call 911 if there are emergency warning signs

- Difficulty Breathing
- Pressure or pain in chest
- Blush lips or face
- Confused or hard to wake
- Other serious symptoms

People with emergency warning signs, including a Pulse Ox reading of less than 94%, should call 9-1-1. Tell the dispatch personnel that you have COVID-19. If it's not urgent, call ahead before visiting your doctor, you may be able to get advice by phone.

If you have questions about COVID-19, self-isolation, self-quarantine or COVID-19 in our community, please call the Santa Barbara County Call Center at (833) 688-5551, open Monday through Friday from 10 a.m. – 6 p.m.

COVID-19 may be stressful for people, for support call the Community Wellness Team at (805) 364-2750.

Home Isolation and Quarantine Instructions for People with COVID-19 Infection

PROTECTING OTHERS

Follow these steps to help prevent the disease from spreading to people in your home andyour community.

When Does My Home Isolation End?

You must stay home and separate yourself from others until your home isolation or quarantine ends.

If you had symptoms, you must stay home until:

- You have had no fever for at least 72 hours (without the use of medicine that reduces fevers) AND
- Your respiratory symptoms have improved (for example, cough or shortness of breath) AND
- At least 10 days have passed since your symptoms first appeared. If your symptoms persist you should remain in isolation for 14 days.

If you tested positive for COVID-19 but never had any symptoms:

- You must stay home for 10 days after the test was taken, but
- If you develop symptoms, you need to follow the instructions above.

Separate yourself from other people in your home

- Stay in a specific room and away from other people in your home as much as possible. It is particularly important to stay away from people who are at higher risk of serious illness.
- Use a separate bathroom. If this is not possible, clean the bathroom after use (see below).
- Stay at least 6 feet from others or wear a face covering when you are not able to maintain physical distancing.
- Open windows or use a fan or an air conditioner in shared spaces in the home, if possible, to ensure good airflow.
- Do not allow visitors and limit the number of people in your home.
- Do not handle pets or other animals.
- Do not prepare or serve food to others. Do not eat with other household members.
- Stay home except to get medical care. Do not go to work, school, or public areas.
- If you must leave home, do not use public transportation. Use a personal vehicle if possible. If you cannot drive yourself, keep as much distance as possible between you and the driver, leave the windows down, and wear a mask or cloth face covering.
- If you do not have someone to help you, if possible, arrange for food and other necessities to be left at your door. If you need help finding free delivery services, social services, or essential items like food and medicines call (833) 688-5551 or 2-1-1.

Positive Cases in the Workplace: How employers can help limit the spread of COVID

Employers can prepare and respond to a confirmed or suspected case of COVID-19 by taking the following actions:

1. **Refer to the link below for guidance from the California Department of Public Health**
   
   https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Workplace-Outbreak-Employer-Guidance.aspx

2. **Determine cleaning or disinfection that may be needed. Refer to the link below for guidance to help you determine appropriate actions:**
   

3. **Determine which employees may have been exposed to the virus and meet “close contact” criteria.**

   - Review CDC definition of a “close contact” or “6-15:48”
     - Persons who are within 6 feet of an infected person, for at least 15 minutes, starting from 48 hours before symptoms of the illness.
     - For persons who test positive, but have no symptoms, this period is 2 days prior to testing date plus 10 days.

   - Workers who were wearing personal protective equipment (PPE) during their interaction with a positive case may not be considered contacts. Guidance can be found here:

4. **Create a list of all employees that have positive tests or are close contacts**

   - List name, date of birth, phone number, dates that the employee worked with the positive staff, dates of symptoms, county of residence, shift hours, and job assignment.
   - The list identifies employees who should quarantine for 14 days and will assist the Public Health Department in a contact investigation.

5. **Inform the health department by phone if there are 3 or more positive cases or employees with symptoms in your workplace: (805)681-5280. Assure that positive employees isolate at home and do not report to work.** This flyer provides more information:
Community-Based Testing Sites

• Locations:
  • Santa Maria: Fairpark
  • Santa Barbara: Earl Warren
  • Buellton: AMR Conference Room - 240 CA-246 Buellton, CA

• Can test approx. 130 at each site each day
• PCR test not serology
• Open 5 days a week. Days and times for appointments will be adjusted based on community needs
• To make appointments:
  • To register online: https://lhi.care/covidtesting
  • To register by phone: 888-634-1123
  • For help with registration: 833-688-5551
COVID-19 NP Swabbing Training

• Santa Barbara: July 2, 2020 1-3pm
  • Full

• Santa Maria & Lompoc training TBD
Assistance with Testing

• PHD has a contract with AMR to assist in transport of positive or suspect patients and testing in the county
• Many SNFs have utilized AMR to assist in testing at their facility during outbreak testing
• Starting June 25, 2020 – facilities that utilize AMR will invoiced by PHD for AMRs time assisting with testing
Santa Barbara PHD Outbreak Line List

- Used during an outbreak at facility
- Fill this out in advance- can be used for surveillance testing
- Different tab for staff and residents
- Completed on computer and submit to: dc@sbcphd.org
Outbreak Line List List Reminders

- Complete ahead of time if possible (list staff and residents with DOB)
- Complete on electronically and email to dc@sbcphd.org
- Make sure names and birthdays are correct
- Don’t delete positives
  - Line list provides a complete picture for our disease control and epi staff
- Highlight additions and updates
Resources and Supply Chain

Current supply chain issues/shortages
• Procedure masks
• Isolation gowns
• Hand sanitizer
• Toilet paper
• Gloves
• Thermometer covers
• Eye protection
• Healthcare disinfecting wipes

PHD PPE Distribution:
• Requests reviewed twice a week Monday and Thursday
• Pick or delivery will occur Monday and Thursday
• Urgent needs please call DOC Ops Section 805-696-1106 or email operations.medicalbranch@sbcphd.org
To request resources:
http://www.countyofsb.org/phd/epp/forms.sbc

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<th>Procedure</th>
<th>Facemasks</th>
<th>All models</th>
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<th>530</th>
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<tbody>
<tr>
<td>PPE Gowns and Coveralls</td>
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*Defective Kimberly Clark N95 (Fluidshield Regular and Small; and Non-Fluidshield) allocation from the State consists of damaged elastic bands. Retrofitted Kimberly Clark N95 masks were repaired with tourniquet kits.*
Resource Request Process

http://www.countyofsb.org/phd/epp/forms.sbc

Situation Report Forms for Healthcare Partners

Situation Report Forms

All Updated 3/24/20 for the use during COVID-19 response.

We ask that all facilities/agencies compile a situation report weekly or whenever you need to submit a resource request.

Outpatient Provider Situation Report Forms:
• Deluxe Center Situation Report
• CBHC (HCBS, PHHC), Urgent Care, Private Practice Situation Report
• Ambulatory Surgery Center Situation Report
• Home Health & Hospice Agency Situation Report
• Medical Provider Situation Report

Inpatient Provider Situation Report Forms:
• Hospital Situation Report
• Skilled Nursing Facility/CORO/Assisted Living/ICF Situation Report

Non-Medical Situation Report Form:
• Non-Medical Situation Report

Resource Request Process

Requests for PPE and other scarce medical resources are going through our Scarce Medical Resource Committee. All organizations wanting to make a resource request will need to complete a situation report. Once the situation report is completed you will be automatically linked to the resource request form. We will not backdate requests or do partial fills for requests. Organizations will need to submit a new request if they do not receive all the supplies that they need.

• Must complete situation report weekly and whenever you do a resource request
• Access resource request form is in sit rep
• Different situation reports based on your facility or agency type
• If you have questions about which one to fill out let us know!
Requesting N-95 Fit Testing Kits

• PHD has 8 fit testing kits to loan
• Facility/agency can request up to 2 kits
• To request: https://app.smartsheet.com/b/form/386bce37fa7b4e21a5c11af7948fdb50
Testing Requirements – CCLD Adult & Senior Care Program Licensees

SUBJECT: UPDATED GUIDANCE ON CORONAVIRUS DISEASE 2019 (COVID-19)
RELATED TO THE CRITICAL ROLE OF TESTING, MODIFICATION OF VISITATION GUIDELINES, NEED FOR INFECTION PREVENTION AND CONTROL, AND USE OF FACE COVERINGS IN ADULT AND SENIOR CARE FACILITIES

Provider Information Notice (PIN) Summary

PIN 20-23-ASC provides updated guidance to Adult and Senior Care (ASC) licensees related to the critical role of testing for COVID-19, modification of visitor guidelines, guidance for vigilant adherence to infection control and prevention practices to prevent the transmission of COVID-19 in ASC facilities, and mandated use of face coverings.

The California Department of Social Services (CDSS) remains committed to providing updated COVID-19 guidance as new information becomes available. At the time of this PIN’s release, the State of California is in Stage 2 of the Resilience Roadmap, where various workplaces can gradually reopen with adaptations upon approval from the local health department. This PIN provides guidance on testing for COVID-19 in residential care facilities and provides updates to PIN 20-07-ASC as it relates to direction on reopening modifications related to visitation, communal dining, and daily activities.

Residents in Continuing Care Retirement Communities (CCRC) who live independently are generally exempt from testing requirements and visitation


9:30- 10:00 am
Testing for COVID-19 in Residential Facilities

Prevention, containment, and mitigation measures are essential to stop the spread of COVID-19. Testing is additional tool to intervene early in an outbreak, as well as to assist a licensee in developing an effective plan to reduce the spread of COVID-19 in their facility. Testing does not replace or preclude other infection prevention and control interventions, including monitoring all residents and staff for signs and symptoms of COVID-19, universal masking by staff and residents for source control, use of recommended personal protective equipment (PPE), and environmental cleaning and disinfection. With the potential for staff to test positive for COVID-19, all facilities must be prepared for staffing shortages and have plans and processes in place to mitigate them.

Additionally, all facilities will need to have plans for the following:

1. How test results will be explained to the resident or staff;
2. How to communicate information about any positive cases of residents or staff in the facility to family members or responsible parties;
3. How results (positive or negative) will be tracked for residents and staff at the facility, and methods for communication of facility results to the local health department; and the local Community Care Licensing Regional Office.
4. How results will be used to guide implementation of infection control measures, resident placement, and staff and resident cohorting.

Testing Requirements

New Residents or Returning Residents:
• Test prior to moving into the facility
• Treatment at a hospital, or at another facility

New or Returning Staff:
• Test prior to working at facility
• Test staff who are returning from a leave of absence
  • Rule does not say how long the leave of absence has to be to require staff to be tested
Testing in Facilities without COVID-19

Residents:
• Testing considered for those who present with symptoms or were exposed to a person who test positive

Staff:
• Surveillance testing: 10% of all staff every 14 days
• Different staff choose each 14 days
• Purpose is to monitor the spread of the virus in order to isolate the virus and mitigate outbreaks

CDSS may adjust the scope & frequency of staff testing based on community spread & prevalence in the community.
Testing in Facilities with COVID-19

Facility-wide testing starts as soon as possible after one (or more) COVID-19 positive resident or staff is identified

• Testing all residents and staff performed every 14 days
• No new cases in two sequential rounds of testing

Exceptions:
• Excluded independent CCRC residents unless they have been in communal settings with other residents
Surveillance Testing

- Test 10% of staff every 14 days

Symptomatic

- Actively screening all residents and staff for fever and symptoms
- Test any resident with symptoms
- Encourage staff to get tested and exclude from work if they have symptoms

Facility Wide Testing

- Test all residents and staff every 14 days
- No new cases identified in two sequential rounds of testing
- Resume surveillance testing

One (or more) positive resident or staff identified
## Testing Process: RCFE, ARF, Social Rehab Facilities

### Surveillance Testing
- Facility medical director required to order tests for staff
- Staff may need to go to community testing sites or PCPs for testing
- Facility responsible for specimen collection
- Lab results will go to the PCPs

### Outbreak Testing
- One positive staff or resident
- Test all staff & residents
- PHD can support specimen collection if needed
- PHD Health Officer can be requesting physician for staff & residents
Santa Barbara PHD Outbreak Line List

- Use to track surveillance testing within facility
- PHD will ask you to submit when you start facility wide testing after a positive staff or resident has been identified
Questions?

Thank you for everything